

Archival Statistics 2005-2006

Background

The Council of Australasian Archives and Records Authorities (CAARA) collects statistics about its member institutions. CAARA members complete surveys on an annual basis.

The current survey for the year ending 30 June 2006 was undertaken by the Northern Territory Archives Service and covers the 10 CAARA members.

Survey Process

The conduct of this survey was postponed for a year due to CAARA's focus on conducting the larger sector wide survey in 2006. Surveys were sent out to all CAARA members in electronic form on 1 April 2008 with a return date of 2 May 2008. The final response was received on 5 June 2008.

Only minor changes had been made to the 2005 survey. Questions were consistent with previous years to allow for comparisons.

Results

The responses for all participants are at Appendix A. To benchmark the results, a time series data analysis was completed for 1996-2006 and is shown at Appendix B

The gaps that occur in some sections of the table are a result of members not having the information available to answer the question accurately. Some of these gaps are explained in the notes at the end of the table.

Comments on Selected Results

Holdings

There was an increase in holdings from 2005 to 2006 of 5%. All members recorded an increase in holdings during the period with the exception of the ACT Territory Records Office whose holdings were reduced. State Records SA experienced the largest increase during 2005-2006 of 19%.

Since 1996, the quantity of holdings has increased by 79%. During this period, State Records SA recorded an increase of 317%, the largest increase of holdings amongst members. The second largest increase was recorded by Public Record Office Vic at 202%.

Reference services

The number of visits to the reading rooms of most members has gradually decreased since 1996. There also continued to be a slight fall in most reading rooms from 2005 to 2006. However, State Records NSW experienced a ten fold increase of visitors to its search rooms in this year.

The number of original items made available in reading rooms has decreased by 22% since 1996. However, from 2005 to 2006 the number of original items made available remained steady with a 2% increase.

Enquiries received in all forms have increased by 109% since 1996. There was a continued decrease of 29% from 2005 to 2006. The trend for the number of enquiries peaked in 2003 but has since shown a decline.

Online access

Website statistics have only been included in the CAARA survey since 2001. Since 2001, there has been a substantial increase of 528% in the number of "unique visits" to member websites. However, from 2005 to 2006 there was a decrease of 18%, much of which is attributed to a decrease in access to the National Archives of Australia website.

Staff

The number of staff has increased by 9% since 1996. However, the number of staff decreased by 8% from 2005 to 2006.

CAARA Archival Statistics 2005-2006

Appendix A: Archival Statistics for year ending 30 June 2006

Additional notes for some of the questions are at the end of the table

| | CAARA MEMBER | National Archives of Australia | State Records NSW | Public Record Office Victoria | Northern Territory Archives Service | Archives Office of Tasmania | State Records Office of Western Australia |
|-----|---|--------------------------------------|-------------------------|--|--|-----------------------------------|---|
| Hol | dings | | | | | | |
| 1a | At the start of year - Archives (metres) | 294,378 | 57,096 | 84,192 | 4,529 | 17,359 | 14,85 |
| 1b | At the start of year - Total (items) | 29,437,800 | 9,021,168 | 13,302,336 | 715,582 | 2,665,147 | 2,347,090 |
| 2a | Accessions during year - Archives (metres) | 2,831 | 571 | 1,825 | 445 | 90 | |
| 2b | Accessions during year - Total (items) | 283,100 | 90,218 | 288,350 | 70,310 | 102,003 | 28 |
| 3a | Disposal during the reporting period (metres) | 1,029 | 0 | 0 | 0 | 0 | |
| 3b | Disposal during the | 102,900 | 0 | 0 | 0 | 0 | |

| | reporting period- Total (items) | | | | | | |
|--------------------------------|--|--|---|---|---|--|------------------------------|
| 4a | At end of year - Archives (metres) | 297,249 | 57,667 | 85,355 | 4,974 | 17449 | 14,85 |
| 4b | At end of year - Archives (items) | 29,724,900 | 9,111,386 | 13,486,090 | 785,892 | 2,608,299 | 2,347,37 |
| 5 | Method of calculation for item count | Shelf metres x 100 | Shelf metres x 158 | Shelf metres x 158 | Shelf metres x 158 | Shelf metres x 158 | Shelf metre x 158 |
| Arr | rangement and D | escription | n | | | <u></u> | |
| Nun | mber of accessions (| or consignm | ents proces | ssed and / c | or documen | ted | |
| 6a | At the start of the reporting period | 85,046 | 1,269 | 20,352 | 3,617 | 16,369 | 7,113 |
| 6b | At the end of the reporting period | 86,228 | 1,628 | 20,831 | 3,755 | 26,717 | 7,18 |
| Nun | mber of items listed | | | | | | |
| 7a | At the start of the reporting period | 8,193,152 | 142,862 | 5,039,368 | N/A | 488,086 | N// |
| | | | | | | | |
| 7b | At the end of the reporting period | 8,698,421 | 174,242 | 5,101,210 | N/A | 562,791 | N/A |
| | | | | 5,101,210 | N/A | 562,791 | N/a |
| | reporting period | | | 5,101,210 15,207 | N/A 2,751 | 16,283 | |
| Nun | mber of series regis At the start of the | tered / dese | cribed | | | | 3,07° |
| Nun 8a 8b | mber of series regis At the start of the reporting period At the end of the | tered / des 65,454 65,768 | 1,617 9,624 | 15,207 15,650 | 2,751 | 16,283 | 3,07 |
| Nun 8a 8b | reporting period mber of series regis At the start of the reporting period At the end of the reporting period | tered / des 65,454 65,768 | 1,617 9,624 | 15,207 15,650 | 2,751 | 16,283 | 3,07 |
| Nun 8a 8b | At the end of the reporting period At the of the reporting period At the of the reporting period At the start of the reporting period | 65,454 65,768 ities registe | 1,617 9,624 red / descr | 15,207 15,650 ibed | 2,751 | 16,283 | 3,07 |
| Num 8a 8b Num 9a | At the end of the reporting period At the start of the reporting period At the end of the reporting period At the start of the reporting period At the start of the reporting period At the start of the reporting period | 65,454 65,768 ities registe 8,864 8,953 | 1,617 9,624 red / descri 3,334 3,642 | 15,207 15,650 ibed 4,630 4,655 | 2,751 2,992 N/A | 16,283 16,578 3,920 4,038 | 3,07 3,59 1,23 1,39 |
| Num 8a 8b Num 9a | At the end of the reporting period At the start of the reporting period At the end of the reporting period At the start of the reporting period At the start of the reporting period At the end of the reporting period | 65,454 65,768 ities registe 8,864 8,953 | 1,617 9,624 red / descri 3,334 3,642 | 15,207 15,650 ibed 4,630 4,655 | 2,751 2,992 N/A | 16,283 16,578 3,920 4,038 | 3,07 3,59 1,23 1,39 |
| Num 8a 8b Num 9a 9b | At the end of the reporting period At the start of the reporting period At the end of the reporting period At the start of the reporting period At the start of the reporting period At the end of the reporting period At the end of the reporting period | 65,454 65,768 ities registe 8,864 8,953 | 1,617 9,624 red / described 3,334 3,642 | 15,207 15,650 ibed 4,630 4,655 | 2,751 2,992 N/A N/A | 16,283 16,578 3,920 4,038 | 3,07 3,59 1,23 1,39 |
| 8a 8b Num 9a 9b Proj 10a 10b | At the start of the reporting period At the start of the reporting period At the end of the reporting period At the start of the reporting period At the end of the reporting period At the end of the reporting period At the start of the reporting period | 65,454 65,768 ities registe 8,864 8,953 records includes 98% | 1,617 9,624 red / descr. 3,334 3,642 uded in find 99% | 15,207 15,650 ibed 4,630 4,655 ling aids acc | 2,751 2,992 N/A N/A cessible to r 95% | 16,283 16,578 3,920 4,038 researches (| 3,07 3,59 1,23 1,39 |

| 116 | | | | | | | |
|--------------------|--|------------------------|------------|------------|-----------|------------|------------|
| 11b | Items made available in search room | 51,851 | 28,090 | 49,906 | 43,653 | 18,869 | 7,380 |
| 12a | Number of enquires | | | | | | |
| | (except records creators/owners) | 116,953 | 9,554 | 18,148 | 665 | 2,822 | 8,863 |
| 12b | Number of archival records loaned to creators / owners other than in reading room or search room | 38,572 | 1,887 | 7,687 | 1,648 | 1,410 | 2,43: |
| | <u> </u> | | <u> </u> | | | <u> </u> | |
| Web | Access | | | | | | |
| 13a | Number of 'hits' during reporting period | N/A | 23,516,200 | N/A | N/A | 4,946,372 | N/A |
| 13b | Number of unique visits during reporting period | | | | | | |
| | | | | | | | |
| | | 4,060,445 | 1,513,126 | 460,012 | N/A | N/A | N/A |
| | | , , | , , | | • | <u> </u> | , |
| Tufo | rmation availability | v on wob sit | | | | | |
| | rmation availability | 7 on web sit | e | | | | |
| 14a | Creators / owners (Yes/No) | Yes | Yes | Yes | Yes | Yes | Yes |
| 14b | Series (Yes/No) | Yes | Yes | Yes | Yes | Yes | Yes |
| 15a | Items (includes indexes) (Yes/No) | Vas | | | | | i |
| | | Yes | Yes | Yes | No | Yes | Yes |
| 15b | Digital copies (Yes/No) | Yes | Yes Yes | Yes Yes | No No | Yes Yes | Yes Yes |
| 15b | Digital copies (Yes/No) | | | | | | |
| | Digital copies (Yes/No) of Holdings Percen | Yes | | | | | |
| | <u> </u> | Yes | | | | | |
| Use | of Holdings Percen | Yes tage | Yes | Yes | No | Yes | Yes |
| Use 16a 16b | of Holdings Percen Business Users | Yes tage 0.9% 99.1% | Yes 5% | Yes 10% | No 4% | Yes N/A | Yes |
| Use 16a 16b | of Holdings Percen Business Users Research Users | Yes tage 0.9% 99.1% | Yes 5% | Yes 10% | No 4% | Yes N/A | Yes |
| Use of 16a 16b Rep | Of Holdings Percen Business Users Research Users Ository building Total storage area - | Yes tage 0.9% 99.1% | Yes 5% 95% | 10% 90% | 4% 96% | N/A N/A | Yes |

| 18b | Shelving capacity - end of year (metres) | 446,307 | 143,600 | 100,597 | 7,054 | 18,651 | 14.600 |
|------|---|----------------------|-------------|--------------|-------------|-------------|-----------|
| Staf | ff | | | | | | |
| 19a | FTE positions filled - start of year | 447.0 | 55.8 | 53.0 | 20.0 | 25.0 | 10.0 |
| 19b | FTE positions filled - end of year | | | | | | |
| | | 402.0 | 60.4 | 58.7 | 19.0 | 25.0 | 10.0 |
| Bud | get and Expend | liture | | | | | |
| 20a | Total expenditure during year (\$A) | \$70,310,000 | \$6,771,198 | \$11,230,819 | \$3,261,000 | \$1,584,960 | \$875,425 |
| 20b | Does expenditure include accommodation (Yes/No) | Yes | Yes | Yes | No | Yes | No |
| Inc | ome | | | | | | |
| 21a | Recurrent / Operating (Yes/No) | Yes | Yes | Yes | Yes | Yes | Yes |
| 21b | Proportion of funding (%) | 68% | 86% | 58.3% | 100% | 99% | 89% |
| 22a | Capital / Building and equipment (Yes/No) | Yes | Yes | Yes | No | No | Ye: |
| 22b | Proportion of funding (%) | 19.6% | 5% | 36.83% | 0% | 0% | 5% |
| 23a | Earnings | | | | | | |
| | (Yes/No) | Yes | Yes | Yes | No | Yes | Yes |
| 23b | Proportion of funding (%) | 12% | 5% | 3.97% | 0% | 1% | 6% |
| 24a | Sponsorships (Yes/No) | Yes | No | No | No | No | No |
| 24b | Proportion of funding (%) | 0.4% | 0% | 0% | 0% | 0% | 0% |
| 25a | Grants (Yes/No) | Part of sponsorships | Yes | No | No | No | No |
| 25b | Proportion in funding (%) | 0% | 4% | 0% | 0% | 0% | 0% |

Notes

State Records NSW

Q1, 4: This includes state archives stored outside State Records custody.

Q6-9: These figures record registrations in the electronic system only. Accessions processed under the previous system will be brought forward into the current system as time permits.

Q8b: Includes 8,292 series transferred without additional descriptive work from previous system.

Q11a: Includes 5,651 readers using original items.

Public Record Office Victoria

Q4b: There were also 26,966 VERS encapsulated objects in addition to the total number of physical items recorded.

Q12a: Statistics were not kept for enquiries received in person. This figure is derived from % of users in reading room plus telephone, correspondence and email enquiries.

Q13a: Website statistics are collected using a methodology standardised across the Victorian Government. This common approach does not use 'hits' as a measure so summary statistics have not been kept.

Q13b: This figure represents total number of visits, not unique visits.

Archives Office of Tasmania

Q5: Baseline at 30 June 2001 was 158 items per linear metre. From 2001 actual items were counted as they were added into the system.

Q9a: Includes 1,659 government entities and 2,261 non-government entities.

Q9b: Includes 1,726 government entities and 2,312 non-government entities.

State Records of South Australia

Q1a: This figure varies to that provided for the previous year's statistics due to an anomaly in the statistics collection for the previous year.

Q7a-b: This quantity represents only those items listed electronically in the archives management system Archives One. The quantity listed in hard copy is not available.

Q20a: Includes\$252,000 of capital and recurrent expenses associated with whole of government FOI, Privacy and copyright management.

Queensland State Archives

Q1b, 8b, 9b, 10b, 19a: Adjusted figures from previous year due to accurate system reporting.

Archives New Zealand

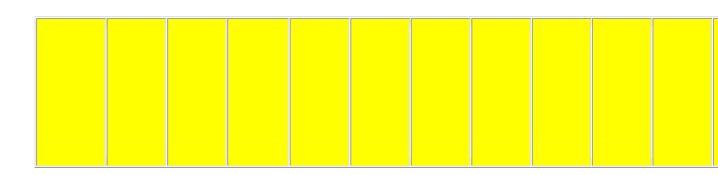
Q9a-b: These statistics are drawn from the online finding aids system (Archway) only.

Q10a-b: The figures in the previous year's statistics cannot be confirmed and appear to have been an estimate only. Archives New Zealand has both an online finding aid system and paper-based finding aids which are being back captured into the online system. These are not yet available although they are still held in the reading room and may be considered accessible.

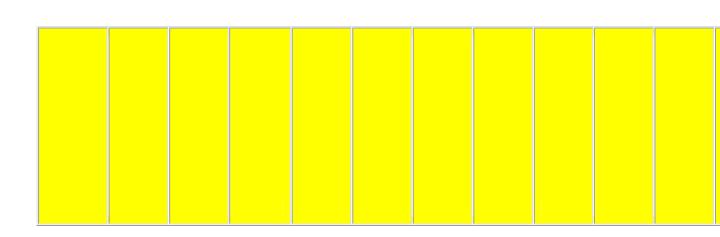
CAARA Archival Statistics 2005-2006

Appendix B: Time Series Data for selected indicators

| Holdings | | | | | | | | | | |
|----------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| | 1996 | 1997 | 1998 | 1999 | 2000 | 2001 | 2002 | 2003 | 2004 | 2005 |
| National | 197363 | 217278 | 238254 | 249308 | 255895 | 292399 | 366193 | 264576 | 270399 | 276233 |
| VIC | 28233 | 32927 | 38567 | 40909 | 50448 | 45396 | 57739 | 82227 | 83547 | 84192 |
| NSW | 42516 | 43500 | 43892 | 44455 | 47105 | 58262 | 49655 | 53081 | 54591 | 57096 |
| QLD | 24211 | 24687 | 25647 | 26361 | 26639 | 34068 | 34556 | 34924 | 35083 | 35424 |
| SA | N/A | N/A | 15430 | 16575 | N/A | 40000 | 44969 | 50221 | 51650 | 53866 |
| WA | 9279 | 8335 | 8740 | 9033 | 9313 | 9831 | 10235 | 14674 | 14855 | 14855 |
| TAS | N/A | 15700 | 16143 | 16460 | 16990 | 15698 | 16002 | 16706 | 16784 | 17359 |
| NT | 3228 | 3244 | 3244 | 3326 | 3326 | 3326 | 3874 | 4306 | 4443 | 4529 |
| ACT | | | | | | | | | 5100 | 5100 |
| NZ | 66624 | 64110 | 69369 | 70232 | 73173 | N/A | 77500 | 79068 | 82214 | 83864 |
| | 371454 | 409781 | 459286 | 476659 | 482889 | 498980 | 660723 | 599783 | 618666 | 632518 |



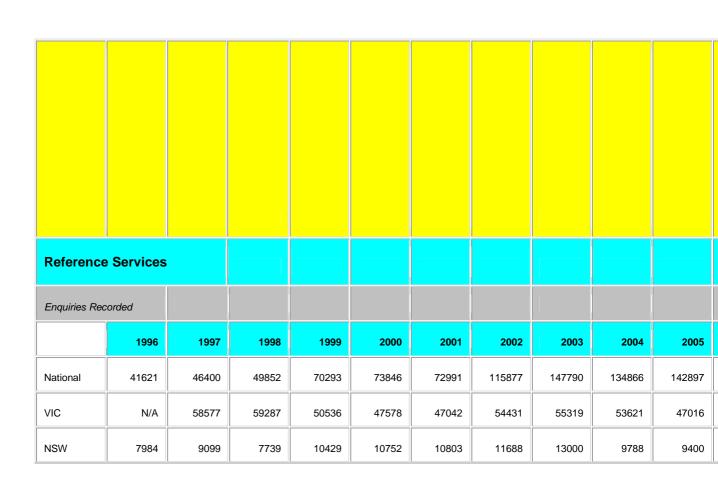
| Repositor | ry Building | , | | | | | | | | |
|--------------------|-------------|--------|--------|--------|-------|--------|--------|--------|-------|-------|
| Total Storage Area | | | | | | | | | | |
| | 1996 | 1997 | 1998 | 1999 | 2000 | 2001 | 2002 | 2003 | 2004 | 2005 |
| National | 74999 | 74999 | 71288 | 69031 | 54816 | 75073 | 72068 | 46258 | 40706 | 40396 |
| VIC | N/A | N/A | 10000 | 10000 | 10000 | 10000 | 9444 | 9444 | 11876 | 11876 |
| NSW | 18586 | 19586 | 27000 | 27000 | 10000 | 19370 | 17550 | 17550 | 17550 | 17550 |
| QLD | 5698 | 5698 | 6260 | 6260 | 6260 | 6260 | 6260 | 6260 | 6260 | 6260 |
| SA | 3720 | 3720 | 4210 | 5048 | N/A | 6778 | 6778 | 6778 | 6778 | 5053 |
| WA | 2585 | 2585 | 2585 | 2585 | 2585 | 1785 | 1785 | 1785 | 1785 | 1785 |
| TAS | 2000 | 2000 | 2000 | 2000 | 2000 | 2000 | 2000 | 2000 | 2000 | 2000 |
| NT | 1000 | 1000 | 1000 | 1000 | 1000 | 1121 | 1121 | 1121 | 1142 | 1142 |
| ACT | | | | | | | | 0 | 0 | 0 |
| NZ | N/A | 5000 | 5000 | 6681 | 10456 | N/A | 10456 | 10456 | 10456 | 10456 |
| | 108588 | 114588 | 129343 | 129605 | 97117 | 122387 | 127462 | 101652 | 98553 | 96136 |



| Reference | e Services | | | | | | | | | |
|---------------|------------|--------|--------|--------|--------|-------|-------|-------|-------|-------|
| Visits To Sea | irch Room | | | | | | | | | |
| | 1996 | 1997 | 1998 | 1999 | 2000 | 2001 | 2002 | 2003 | 2004 | 2005 |
| National | 14120 | 16022 | 16149 | 25313 | 24574 | 24815 | 24392 | 24090 | 25332 | 22660 |
| VIC | 29799 | 27614 | 25951 | 23633 | 22315 | 22633 | 23194 | 21815 | 19461 | 19175 |
| NSW | 16595 | 15121 | 14488 | 14078 | 12401 | 4117 | 3966 | 5333 | 5544 | 5959 |
| QLD | 9158 | 9815 | 9470 | 9892 | 9697 | 9433 | 8768 | 8842 | 8842 | 8255 |
| SA | 3802 | 3551 | 3499 | 3687 | N/A | 4291 | 3811 | 3441 | 2060 | 1996 |
| WA | 8662 | 8997 | 9566 | 8260 | 8676 | 5536 | 5917 | 5384 | 4265 | 3657 |
| TAS | 10450 | 10340 | 10670 | 10560 | 10998 | 10900 | 10629 | 10300 | 9950 | 9240 |
| NT | 608 | 500 | 539 | 582 | 610 | 676 | 843 | 748 | 804 | 760 |
| ACT | | | | | | | | 0 | 0 | 0 |
| NZ | 18137 | 17331 | 17118 | 18527 | 19463 | N/A | 15256 | 16724 | 16630 | 15178 |
| | 111331 | 109291 | 107450 | 114532 | 108734 | 82401 | 96776 | 96677 | 92888 | 86880 |

| Reference | e Services | | | | | | | | | |
|--------------|------------|------|------|------|------|------|------|------|------|------|
| Roleiones | COLVICES | | | | | | | | | |
| Items Made A | Available | | | | | | | | | |
| | 1996 | 1997 | 1998 | 1999 | 2000 | 2001 | 2002 | 2003 | 2004 | 2005 |

| ACT NZ | 28745 5129 54947 | 27500 3818 54883 | 26350 8871 53678 | 27000 8776 51442 | 27000 3600 53454 | 29500 10321 N/A | 28820 29376 48893 | 29500 16222 0 51096 | 30400 50856 0 51772 | 27100 31820 0 51016 |
|-----------|------------------------|------------------------|------------------------|------------------------|------------------------|-----------------------|-------------------------|------------------------------|------------------------------|------------------------------|
| ACT | | | | | | | | 16222 | 50856 | 31820 |
| | | | | | | | | | | |
| NT | 28745 | 27500 | 26350 | 27000 | 27000 | 29500 | 28820 | 29500 | 30400 | 27100 |
| TAS | | | | | | | | | | |
| WA | 19961 | 17495 | 18021 | 20154 | 19248 | 9788 | 8901 | 8972 | 7835 | 6874 |
| SA | 17674 | 18561 | 16677 | 19271 | N/A | 15468 | 10690 | 16313 | 5000 | 6414 |
| QLD | 27326 | 27634 | 27730 | 21762 | 32612 | 31179 | 30700 | 26940 | 35483 | 28285 |
| NSW | 107985 | 104516 | 99248 | 89156 | 22115 | 24335 | 21516 | 30834 | 25725 | 28232 |
| VIC | 49615 | 50210 | 49569 | 48962 | 53662 | 60571 | 57598 | 57604 | 53370 | 46796 |
| National | 62167 | 61706 | 68443 | 71783 | 68228 | 57827 | 62684 | 49449 | 55003 | 57892 |



| QLD | 10251 | 21292 | 4400 | 16101 | 20502 | 3953 | 2891 | 21447 | 21447 | 22782 |
|-----|-------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| SA | 14209 | 15123 | 15768 | 5306 | N/A | 6690 | 7077 | N/A | 4800 | 1645 |
| WA | 8665 | 9948 | 10743 | 11391 | 12104 | 12720 | 10734 | 9635 | 7435 | 7197 |
| TAS | 1900 | 1870 | 2556 | 3068 | 3630 | 4500 | 2664 | 2721 | 2790 | 2640 |
| NT | 98 | 103 | 87 | 689 | 453 | 119 | 333 | 426 | 441 | 452 |
| ACT | | | | | | | | 0 | 0 | 0 |
| NZ | 4647 | 4675 | 5420 | 7542 | 16824 | N/A | 30953 | 30701 | 32117 | 30551 |
| | 89375 | 167087 | 155852 | 175355 | 185689 | 158818 | 236648 | 281039 | 267305 | 264580 |

| Staff | | | | | | | | | | |
|----------|--------------|--------------|----------------------|-----------------------|-----------------------|-----------------------|---------------------|----------------------|----------------------|----------------------|
| | 1996 | 1997 | 1998 | 1999 | 2000 | 2001 | 2002 | 2003 | 2004 | 2005 |
| National | 371.0 | 344.0 | 336.0 | 315.0 | 205.0 | | | | | |
| | | 00 | 000.0 | 010.0 | 335.0 | 325.0 | 368.0 | 419.0 | 421.5 | 447.0 |
| VIC | 42.0 | 43.0 | 43.0 | 43.0 | 69.0 | 325.0 57.0 | 368.0 55.1 | 419.0 51.0 | 421.5 52.7 | 53.0 |
| VIC | 42.0 | | | | | | | | | |
| | | 43.0 | 43.0 | 43.0 | 69.0 | 57.0 | 55.1 | 51.0 | 52.7 | 53.0 |
| NSW | 88.0 | 43.0 95.0 | 43.0 | 43.0 | 69.0 | 57.0 | 55.1 | 51.0 | 52.7 | 53.0 55.8 |
| NSW QLD | 88.0 58.0 | 95.0 61.0 | 43.0 99.0 53.0 | 43.0 105.0 40.0 | 69.0 105.0 52.0 | 57.0 105.0 34.0 | 55.1 60+ 34.0 | 51.0 54.0 42.0 | 52.7 54.7 41.0 | 53.0 55.8 51.0 |

| NT | 9.0 | 9.0 | 9.0 | 9.0 | 13.0 | 13.0 | 13.0 | 14.0 | 17.0 | 20.0 |
|-----|-------|-------|-------|-------|-------|-------|-------|-------|-------|-------|
| ACT | | | | | | | | 2.0 | 5.0 | 6.0 |
| NZ | 73.5 | 71.8 | 69.7 | 68.5 | 70.0 | N/A | 96.0 | 107.0 | 112.0 | 117.0 |
| | 705.5 | 685.8 | 673.7 | 649.5 | 685.0 | 608.0 | 643.4 | 774.8 | 785.6 | 837.4 |

| Web Acc | cess | | | | | | | | | | |
|----------|------|------|------|------|------|---------|----------|----------|----------|-----------|--|
| Hits | | | | | | | | | | | |
| | 1996 | 1997 | 1998 | 1999 | 2000 | 2001 | 2002 | 2003 | 2004 | 2005 | |
| National | - | - | - | - | - | 2897900 | 38600000 | 59382836 | 92678966 | 105751748 | |
| VIC | - | - | - | - | - | 627600 | 10322161 | 15015873 | 7168286 | 7494500 | |
| NSW | - | - | - | - | - | 473704 | 596334 | N/A | 14300105 | 18131817 | |
| QLD | - | - | - | - | - | 9852 | 65484 | 920569 | 2006828 | 4284437 | |
| SA | - | - | - | - | - | 165946 | 75126 | 73328 | N/A | N/A | |
| WA | - | - | - | - | - | N/A | N/A | 361008 | 463679 | 545112 | |
| TAS | - | - | - | - | - | 850000 | 2220000 | 2668844 | 2157280 | 3110359 | |
| NT | - | - | - | - | - | N/A | N/A | N/A | N/A | N/A | |
| ACT | - | - | - | - | - | | | N/A | N/A | N/A | |

| NZ | - | - | - | - | - | N/A | 1122299 | 1047612 | 181840 | N/A | |
|----|---|---|---|---|---|---------|----------|----------|-----------|-----------|--|
| | - | - | - | - | - | 5025002 | 53001404 | 79470070 | 118956984 | 139317973 | |

| Web Acc | cess | | | | | | | | | | |
|--------------|------|------|------|------|------|---------|---------|---------|---------|---------|--|
| Unique visit | ts | | | | | | | | | | |
| | 1996 | 1997 | 1998 | 1999 | 2000 | 2001 | 2002 | 2003 | 2004 | 2005 | |
| National | - | - | - | - | - | 581072 | 2190329 | 3011606 | 4725177 | 5895999 | |
| VIC | - | - | - | - | - | 218600 | 282000 | 322061 | 364332 | 43900 | |
| NSW | - | - | - | - | - | N/A | N/A | 903645 | 1039248 | 1376324 | |
| QLD | - | - | - | - | - | 25956 | 53460 | 30444 | 75089 | 102106 | |
| SA | - | - | - | - | - | 11122 | 24575 | 7775 | N/A | N/A | |
| WA | - | - | - | - | - | N/A | N/A | 35137 | 53504 | 119134 | |
| TAS | - | - | - | - | - | 164000 | 279600 | N/A | N/A | 141484 | |
| NT | - | - | - | - | - | N/A | N/A | N/A | N/A | N/A | |
| ACT | - | - | - | - | - | - | - | N/A | N/A | N/A | |
| NZ | - | - | - | - | - | N/A | 73612 | 132 256 | 92906 | N/A | |
| | - | - | - | - | - | 1000750 | 2903576 | 4310668 | 6350256 | 7678947 | |

Pre 2001 information on web statistics was not included in COFSTA questionnaire. A comparison is made with 2001 rather than 1996.