

2019-20	CAARA MEMBER	National Archives of Australia	State Records NSW	Public Record Office Victoria	Libraries & Archives NT (formerly Northern Territory Archives Services)	Tasmanian Archive & Heritage Office	State Records Office of Western Australia	State Records of South Australia	Queensland State Archives	Archives ACT	Archives New Zealand
Holdings											
1a	At the start of year - Archives (metres/GB)	Analogue: 332,587 LM Digital: 1,692,499 GB	Analogue: 85,688 LM Digital: 1093.2 GB	Analogue: 103,808 LM Digital: 1,313 GB	Analogue: 5,995 LM Digital: N/A	Analogue: 22,213.13 LM Digital: 110,000 GB	Analogue: 14,903 LM Digital: Unavailable	Analogue: 85,530 LM Digital: Unavailable	Analogue: 65,000 LM Digital: N/A	0	Analogue: 11,543 LM Digital: 138,600 GB
1b	At the start of year - Total (items)	32,750,917	13,538,704	8,249,101	947,210	3,288,771	1,177,337	13,513,740	5,153,000	0	8,000,000
2a	Accessions during year - Archives (metres/GB)	Analogue: 2,643 LM Digital: 52.03 GB	Analogue: 1,299 LM Digital: 43 GB	0	Analogue: 72 LM Digital: N/A	Analogue: 189 LM Digital: N/A	Analogue: 2 LM Digital: N/A	Analogue: 582 LM Digital: N/A	Analogue: 344 LM Digital: N/A	0	Analogue: 397 LM Digital: 0.71 GB
2b	Accessions during year - Total (items)	462,871	205,242	0	11,376	29,862	158	91,956	16,707	0	4,692
3a	Disposal during the reporting period (metres/GB)	Analogue: 5,082 LM Digital: N/A	0	0	Analogue: 0 LM Digital: N/A	Analogue: 45 LM Digital: N/A	0	Analogue: 69 LM Digital: N/A	Analogue: 81 LM Digital: N/A	0	0
3b	Disposal during the reporting period- Total (items)	397,256	0	0	0	0	0	10,902	6,377	0	0
4a	At end of year - Archives (metres/GB)	Analogue: 336,716.57 LM Digital: 2,672,469 GB	Analogue: 86,967 LM Digital: 1136.2 GB	Analogue: 103,808 LM Digital: 1,313	Analogue: 6067 LM Digital: N/A	Analogue: 22,959 LM Digital: N/A	Analogue: 14,908 LM Digital: N/A	Analogue: 86,043 LM Digital: 23,262 GB	Analogue: 66951 LM Digital: N/A	0	Analogue: 111,940 LM Digital: 191,900 GB
4b	At end of year - Archives (items)	33,331,223	13,740,786	8,249,101	958,586	118,000	1,177,732	13,594,794	5,289,129	0	9,900,000
5	Method of calculation for item count	79 items per metre is used for CAARA reports e.g. if there are 5 metres then there are 395 items	Linear metres x 158	Linear metres x 79 + born digital items	Item count formula of 158 items per linear shelf metre used due to the collections of small items in the collection (e.g. photographs)	Base figure + accessions	Linear metres x 79	158 items per metre	Linear metres x 79	N/A	Items described on Archway
Arrangement and Description											
Number of accessions or consignments processed and / or documented											
6a	At the start of the reporting period	81,674	9,281	25,632	5,212	22,404	7,655	46,383	23,037	N/A	6,048
6b	At the end of the reporting period	81,942	9,647	25,632	5,626	23,334	7,660	47,206	23,065	N/A	6,085
Number of items listed											
7.1a	At the start of the reporting period	16,722,742	2,078,070	7,468,528	323,488	1,055,841	809,360	2,298,787	3,352,053	N/A	7,464,941
7.1b	At the end of the reporting period	17,324,700	2,756,301	7,468,528	335,295	1,084,713	836,423	2,383,940	3,400,862	N/A	7,541,423
Archives indexed/listed online %											
7.2a	At the start of the reporting period	68%	15%	45%	33%	95%	69%	17%	90%	N/A	97%
7.2b	At the end of the reporting period	71%	20%	45%	34%	95%	71%	18%	90%	N/A	97%
Number of series registered / described											
8a	At the start of the reporting period	83,755	17,468	18,475	4,027	24,711	4,917	26,280	18,545	N/A	30,470
8b	At the end of the reporting period	83,801	17,592	18,475	4,483	25,274	4,921	26,651	18,649	N/A	34,287
Number of context entities registered / described (i.e. creating / controlling entities, not functions, series, accessions, consignments or items)											
9a	At the start of the reporting period	10,162	4,473	5,080	1,376	6,440	2,001	3,633	6,002	N/A	9,354
9b	At the end of the reporting period	10,178	4,594	5,080	1,402	6,452	2,181	3,794	5,957	N/A	10,683
Proportion of archival records included in finding aids accessible to researchers (%)											
10a	At the start of the reporting period	98%	99%	90%	95%	97%	99%	95%	62%	N/A	97%
10b	At the end of the reporting period	98%	99%	90%	89%	97%	99%	95%	64%	N/A	97%

Volume of archives in custody but not accessioned (backlog in linear metres)

11a	At the start of the reporting period	0	3,392	846	832	7,000	269	1,040	2,561	N/A	2,500
11b	At the end of the reporting period	0	3,195	846	876	6,500	269	1,004	2,510	N/A	2,500

Number of Born Digital archives accepted (items)

12a	At the start of the reporting period	236,512,955	2,392,739	613,468	0	48,005	0	0	0	N/A	27,284
12b	At the end of the reporting period	236,769,149	2,392,747	613,468	0	15,703	0	0	0	N/A	29,340

Quantity of Born Digital archives accepted (GB)

13a	At the start of the reporting period	103,889	1,093	1,313	0	5,352	0	0	0	N/A	1.91GB
13b	At the end of the reporting period	119,097	1,136	1,313	0	5,850	0	0	0	N/A	0.199GB

Reference services / Use of Holdings

14a	Visits to search rooms during year	7,502	15,586	7,803	592	2,175	2,215	1,153	7,945	30	6,349
14b	Items made available in search rooms	70,576	18,161	35,287	2,224	8,377	12,827	4,334	12,324	457	30,237
14c	Number of online requests for archives	13,317	20,012	42,637	0	616	8,062	4,508	2,610	373	9,486
15a	Number of enquiries (except records creators/owners)	61,937	9,048	9,175	977	52,264	4,217	1,699	9,454	134	9,486
15b	Number of archival records loaned to creators / owners other than in reading room or search room	2,894	2,828	5,348	414	1,187	694	3,976	7,086	0	4,202

Web Access

16	Number of unique visits during reporting period	3,882,229	1,574,928	914,993	60,508	1,300,084	1,100,986	592,236	1,121,702	12,398	5,305,189
----	---	-----------	-----------	---------	--------	-----------	-----------	---------	-----------	--------	-----------

Use of Holdings Percentage

17a	Business Users	2%	5%	3%	31%	N/A	5%	4%	20%	0%	5%
17b	Research Users	98%	95%	97%	69%	N/A	95%	96%	80%	100%	95%

Digital Services

18a	Are digitisation-on-demand services available to clients? (Yes/No)	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes
18b	If yes, number of items digitised during reporting period using such a service	1.2m items 2.9m images	2,213	2,200	N/A	2,075	848	16,186	2,446	373	12,681
19a	Total number of archives digitised at start of reporting period	2.08m items 61.01m images	1,440,286	2%	N/A	278,346	TBD	783,635	81,759	N/A	362,036
19b	Total number of archives digitised at end of reporting period	2.28m items 63.91m images	1,677,842	4%	N/A	280,421	TBD	955,770	79,091	N/A	653,168
20	Percentage of collection that can be viewed online at end of reporting period	5%	5%	1%	0%	12%	1%	0.1%	1%	N/A	8%

Repository buildings

21a	Total storage area - start of year (m2)	37,514	62,531	12,000	1,439	5,670	1,785	7,749	12,650	3,000	16,192
-----	---	--------	--------	--------	-------	-------	-------	-------	--------	-------	--------

21b	Total storage area - end of year (m2)	41,144	36,133	12,200	1,439	5,670	1,785	7,749	12,650	3,000	16,192
22a	Shelving capacity - start of year (metres)	416,702	276,672	116,285	10,500	21,000	14,600	100,133	101,000	18,000	157,000
22b	Shelving capacity - end of year (metres)	454,781	356,672	116,285	10,500	21,231	14,600	100,133	101,000	18,000	157,000

Government Recordkeeping

23a	Number of disposal authorities approved during reporting period	14	11	5	16	6	7	12	5	5	9
23b	Percentage of government agencies which have an approved disposal authority in place at end of reporting period	79%	95%	100%	N/A	N/A	99%	100%	100%	100%	56%

Staff and Demographics

24a	FTE positions filled - start of year	346.5	67.17	51.4	7	34.57	15.6	19.47	74	2	115.9
24b	FTE positions filled - end of year	338.9	69.03	47	10	35.91	15.6	21.63	73	2	136.2
25a	Percentage of staff that are male	43%	35%	32%	0%	33%	58%	25%	33%	100%	37%
25b	Percentage of staff that are female	57%	65%	68%	100%	70%	42%	22%	67%	0%	63%
25c	Percentage of staff that are transgender	0%	N/A	-	0%	N/A	0%	0%	0%	0%	-
25d	Percentage of staff that are gender variant/non-conforming	0%	N/A	-	0%	N/A	0%	0%	0%	0%	-
25e	Percentage of staff that prefer not to say	0%	N/A	-	0%	N/A	0%	0%	0%	0%	0%
26	Percentage of staff who identify as Indigenous	1%	N/A	-	0%	N/A	0%	12%	0%	0%	9%
27	Percentage of staff born in a country where English is the primary language	91%	N/A	-	100%	N/A	100%	100%	90%	0%	-
28a	Percentage of staff aged 24 and under	6%	0%	0%	0%	0%	0%	2%	1%	0%	19%
28b	Percentage of staff aged between 25-34	13%	12%	19%	10%	5%	0%	20%	14%	50%	19%
28c	Percentage of staff aged between 35-44	24%	27%	24%	10%	14%	6%	30%	25%	0%	17%
28d	Percentage of staff aged between 45-54	31%	31%	24%	40%	30%	31%	33%	37%	0%	26%
28e	Percentage of staff aged between 55 and 64	24%	24%	24%	40%	41%	57%	14%	21%	50%	17%
28f	Percentage of staff aged 65 and over	3%	5%	8%	0%	9%	6%	0%	3%	0%	covered above

Budget and Expenditure

29a	Total expenditure during year (\$A)	\$94,067,658	\$9,800,000	\$13,980,220	N/A	N/A	\$2,161,009	\$4,928,563	\$14,985,000	\$1,000,000	\$30,861,039
29b	Does expenditure include accommodation (Yes/No)	Yes	No	Yes	No	N/A	No	Yes	Yes	Yes	Yes

Income

30a	Recurrent / Operating (Yes/No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
30b	Proportion of funding (%)	79%	82%	87%	100%	97%	96%	96%	9700%	100%	89%
31a	Capital / Building and equipment (Yes/No)	Yes	Yes	Yes	No	Yes	No	Yes	Yes	No	Yes
31b	Proportion of funding (%)	10%	14%	8%	0%	2%	0%	1%	2%	0%	10%
32a	Earnings (Yes/No)	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes	No	Yes

Physical Holdings (shelf metres)																					Variation 1996/97 - 2018/20	Percentage variation 1996/97 - 2019/20	Variation 2018/19 - 2019/20	Percentage variation 2018/19 - 2019/20					
	1996-97	1997-98	1998-99	1999-00	2000-01	2001-02	2002-03	2003-04	2004-05	2005-06	2006-07	2007-08	2008-09	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20					
National	197,363	217,278	238,254	249,308	255,895	292,399	366,193	264,576	270,399	276,233	297,249	300,350	306,865	367,631	386,713	382,166	381,811	308,958	327,328	315,101	316,305	336,688	332,587	336,717	139,354	70.61%	4,130	1.24%	
VIC	28,233	32,927	38,567	40,909	50,448	45,396	57,739	82,227	83,547	84,192	85,355	86,004	87,365	89,575	91,849	94,003	96,106	99,393	101,912	102,684	103,131	103,808	104,419	103,808	103,808	75,575	267.68%	-611	-0.59%
NSW	42,516	43,500	43,892	44,455	47,105	58,262	49,655	53,081	54,591	57,096	57,667	58,516	59,842	67,239	69,097	72,640	76,870	76,812	79,161	81,181	82,806	84,296	85,688	86,967	86,967	44,451	104.55%	1,279	1.49%
QLD	24,211	24,687	25,647	26,361	26,639	34,068	34,556	34,924	35,083	35,424	35,909	36,835	40,285	44,236	46,241	47,877	49,624	51,969	55,868	59,346	63,314	65,000	66,407	66,407	66,951	42,740	176.53%	544	0.82%
SA	0	0	15,430	16,575	0	40,000	44,969	50,221	51,650	53,866	64,415	66,255	67,832	74,103	74,994	75,792	77,118	79,500	81,463	82,471	83,450	84,461	83,461	83,461	86,043	86,043	557.63%	2,582	3.09%
WA	9,279	8,335	8,740	9,033	9,313	9,831	10,235	14,674	14,855	14,855	14,857	14,859	14,859	14,859	14,864	14,865	14,865	14,874	14,895	14,895	14,898	14,899	14,903	14,903	14,908	5,629	60.66%	5	0.03%
TAS	0	15,700	16,143	16,460	16,990	15,698	16,002	16,706	16,784	17,359	17,449	17,487	17,850	17,885	17,885	19,700	20,134	20,433	20,433	20,730	20,730	21,090	22,213	22,959	22,959	22,959	146.24%	746	3.36%
NT	3,228	3,244	3,244	3,326	3,326	3,326	3,874	4,306	4,443	4,529	4,974	5,116	5,179	5,397	5,404	5,411	5,417	5,518	5,891	6,190	6,277	5,980	5,995	5,995	6,067	2,839	87.95%	72	1.20%
ACT	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0.00%	0	0.00%
NZ	66,624	64,110	69,369	70,232	73,173	0	77,500	79,068	82,214	83,864	85,481	86,819	89,628	96,215	97,922	100,327	101,227	102,698	107,235	109,142	110,286	111,236	111,543	111,543	111,940	45,316	68.02%	397	0.36%
TOTAL	371,454	409,781	459,286	476,659	482,889	498,980	660,723	599,783	618,666	632,518	667,253	675,610	701,488	790,696	818,754	812,791	823,172	760,155	794,186	791,740	801,197	827,458	827,216	836,360	464,906	125.16%	9,144	1.11%	

Variation
1996/97 -
2019/20
Percentage
variation
1996/97 -
2019/20
Variation
2018/19 -
2019/20
Percentage
variation
2018/19 -
2019/20

Reference Services

Items Made Available

	1996-97	1997-98	1998-99	1999-00	2000-01	2001-02	2002-03	2003-04	2004-05	2005-06	2006-07	2007-08	2008-09	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20					
National	62167	61706	68443	71783	68228	57827	62684	49449	55003	57892	51851	50724	58,171		62,461	110,534	99,662	63,296	63,959	38,425	96,149	78,934	38,922	70,576	8,409	13.53%	31,654	81.33%	
VIC	49615	50210	49569	48962	53662	60571	57598	57604	53370	46796	49906	49633	48,294	37,007	37,834	42,381	42,787	45,033	48,539	39,792	44,017	51,686	44,780	35,287	-14,328	-28.88%	-9,493	-21.20%	
NSW	107985	104516	99248	89156	22115	24335	21516	30834	25725	28232	28090	25640	26,831	26,620	25,425	23,222	28,503	27,448	23,647	25,560	23,508	24,189	20,971	18,161	-89,824	-83.18%	-2,810	-13.40%	
QLD	27326	27634	27730	21762	32612	31179	30700	26940	35483	28285	33349	31504	16,084	21,764	24,067	21,928	20,776	21,766	17,601	18,651	17,908	13,946	19,862	12,324	-15,002	-54.90%	-7,538	-37.95%	
SA	17674	18561	16677	19271	0	15468	10690	16313	5000	6414	6845	8062	8,794	7,352	6,530	6,362	6,695	6,695	5,753	5,516	5,258	5,054	4,947	4,334	-13,340	-75.48%	-613	-12.39%	
WA	19961	17495	18021	20154	19248	9788	8901	8972	7835	6874	7380	6962	9,853	9,496	7,836	7,477	7,201	5,270	7,802	7,802	6,948	7,672	8,319	12,827	-7,134	-35.74%	4,508	54.19%	
TAS	28745	27500	26350	27000	27000	29500	28820	29500	30400	27100	18869	27519	7,494	7,904	7,329	10,538	11,636	11,793	10,658	10,087	8,341	9,499	10,567	8,377	-20,368	-70.86%	-2,190	-20.72%	
NT	5129	3818	8871	8776	3600	10321	29376	16222	50856	31820	43653	48957	20,624	20,014	26,625	21,618	42,764	29,258	1,910	1,939	1,767	1,861	2,224	2,224	-2,905	-56.64%	0	0.00%	
ACT								0	0	0	0	0	199	685	738	624	961	951	566	566	566	335	410	457	457	457	0.00%	47	11.46%
NZ	54947	54883	53678	51442	53454	0	48893	51096	51772	51016	50149	55771	57,964	61,600	15,815	47,869	46,696	44,894	58,664	47,348	43,675	41,462	37,737	30,237	-24,710	-44.97%	-7,500	-19.87%	
TOTAL	373549	366323	368587	358306	279919	238989	299178	286930	315444	284429	290092	304772	244,456	247,029	214,660	292,553	307,681	256,404	239,099	195,686	248,137	234,638	188,739	194,804	-178,745	-47.85%	6,065	3.21%	

Variation
1986/97 -
2019/20
Percentage
variation
1986/97 -
2019/20
Variation
2018/19 -
2019/20
Percentage
variation
2018/19 -
2019/20

Reference Services

Visits To Search Room

	1996-97	1997-98	1998-99	1999-00	2000-01	2001-02	2002-03	2003-04	2004-05	2005-06	2006-07	2007-08	2008-09	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20				
National	14120	16022	16149	25313	24574	24815	24392	24090	25332	22660	22040	20967	22,879	23,226	19,811	17,592	16,512	17,373	9,621	12,360	11,313	10,882	10,198	7,502	-6,618	-46.87%	-2,696	-26.44%
VIC	29799	27614	25951	23633	22315	22633	23194	21815	19461	19175	18648	17083	17,278	14,859	15,445	16,108	13,940	16,070	15,542	13,583	11,208	10,665	9,646	7,803	-21,996	-73.81%	-1,843	-19.11%
NSW	16595	15121	14488	14078	12401	4117	3966	5333	5544	5959	57615	61405	54,467	52,586	49,015	47,413	28,092	29,128	27,812	26,766	25,200	22,594	22,055	15,586	-1,009	-6.08%	-6,469	-29.33%
QLD	9158	9815	9470	9892	9697	9433	8768	8842	8842	8255	6845	6856	6,078	7,098	6,344	5,986	6,669	6,008	5,100	5,408	5,191	5,208	5,297	7,945	-1,213	-13.25%	2,648	49.99%
SA	3802	3551	3499	3687	0	4291	3811	3441	2060	1996	2513	2796	3,270	3,100	2,914	3,012	2,857	2,857	3,300	2,500	1,526	1,637	1,587	1,153	-2,649	-69.67%	-434	-27.35%
WA	8662	8997	9566	8260	8676	5536	5917	5384	4265	3657	3429	3562	4,258	3,911	3,681	3,513	3,388	1,697	1,836	1,836	2,912	2,963	1,692	2,215	-6,447	-74.43%	523	30.91%
TAS	10450	10340	10670	10560	10998	10900	10629	10300	9950	9240	7715	7792	4,178	3,518	2,965	3,269	2,879	3,493	2,717	2,503	2,715	2,782	2,971	2,175	-8,275	-79.19%	-796	-26.79%
NT	608	500	539	582	610	676	843	748	804	760	1010	907	934	925	831	875	816	663	930	778	711	770	791	592	-16	-2.63%	-199	-25.16%
ACT																								30	-15	-33.33%	-26	-46.43%
NZ	18137	17331	17118	18527	19463	0	15256	16724	16630	15178	15801	16619	17,019	16,294	14,623	13,392	11,866	11,427	12,196	12,837	10,615	10,280	9,758	6,349	-11,788	-64.99%	-3,409	-34.94%
TOTAL	111331	109291	107450	114532	108734	82401	96776	96677	92888	86880	135616	137987	126,148	125,647	115,799	111,271	87,138	88,851	79,135	78,652	71,472	67,846	64,051	51,350	-59,981	-63.88%	-12,701	-19.83%

Variation
1996/97 -
2019/20
Percentage
variation
1996/97 -
2019/20
Variation
2018/19 -
2019/20
Percentage
variation
2018/19 -
2019/20

Reference Services

Enquiries Recorded

	1996-97	1997-98	1998-99	1999-00	2000-01	2001-02	2002-03	2003-04	2004-05	2005-06	2006-07	2007-08	2008-09	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20					
National	41621	46400	49852	70293	73846	72991	115877	147790	134866	142897	116953	103362	75,474	70,668	66,470	90,243	86,324	80,642	94,453	82,991	59,672	55,881	62,190	61,937	20,316	48.81%	-253	-0.41%	
VIC	0	58577	59287	50536	47578	47042	54431	55319	53621	47016	18148	17732	17,595	15,259	15,980	13,232	13,656	13,945	9,117	8,930	9,839	11,690	11,828	9,175	9,175	15.66%	-2,653	-22.43%	
NSW	7984	9099	7739	10429	10752	10803	11688	13000	9788	9400	9554	10928	10,805	11,389	11,597	12,538	14,308	14,040	13,629	13,741	10,556	12,494	9,708	9,048	1,064	13.33%	-660	-6.80%	
QLD	10251	21292	4400	16101	20502	3953	2891	21447	21447	22782	19324	20893	16,026	24,246	20,209	19,535	20,547	18,226	15,992	17,711	19,076	20,242	9,730	9,454	-797	-7.77%	-276	-2.84%	
SA	14209	15123	15768	5306	0	6690	7077	0	4800	1645	1542	1478	4,150	4,756	5,420	5,514	5,716	5,828	5,356	2,516	3,052	1,960	1,435	1,699	-12,510	-88.04%	264	18.40%	
WA	8665	9948	10743	11391	12104	12720	10734	9635	7435	7197	8863	6540	7,269	7,226	7,135	6,681	6,125	6,027	5,974	5,974	5,514	6,038	5,177	4,217	-4,448	-51.33%	-960	-18.54%	
TAS	1900	1870	2556	3068	3630	4500	2664	2721	2790	2640	2822	2894	4,151	6,185	1,509	2,502	2,316	67,041	71,147	73,411	68,734	74,920	73,041	52,264	50,364	2650.74%	-20,777	-28.45%	
NT	98	103	87	689	453	119	333	426	441	452	665	633	706	665	667	668	701	518	524	547	665	607	658	977	879	896.94%	319	48.48%	
ACT								0	0	0	0	0	0	160	171	160	159	169	121	121	121	243	158	134	134	83.75%	-24	-15.19%	
NZ	4647	4675	5420	7542	16824	0	30953	30701	32117	30551	9547	11249	12,114	15,978	14,375	14,152	13,022	12,703	11,390	12,135	12,051	10,841	11,320	9,486	4,839	104.13%	-1,834	-16.20%	
TOTAL	89375	167087	155852	175355	185689	158818	236648	281039	267305	264580	187418	175709	141,021	140,554	143,533	165,225	162,874	219,139	227,703	218,077	189,280	194,916	185,245	158,391	69,016	77.22%	-26,854	-14.50%	

Staff

	1996-97	1997-98	1998-99	1999-00	2000-01	2001-02	2002-03	2003-04	2004-05	2005-06	2006-07	2007-08	2008-09	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20	Variation 1996/97 - 2019/20	Percentage variation 1996/97 - 2019/20	Variation 2018/19 - 2019/20	Percentage variation 2018/19 - 2019/20	
National	371.0	344.0	336.0	315.0	335.0	325.0	368.0	419.0	421.5	447.0	402.0	397.0	441.2	429.6	430.1	430.1	412.0	389.7	402.8	389.8	365.8	329.0	327.1	338.9	-32.1	-8.65%	11.8	3.61%	
VIC	42.0	43.0	43.0	43.0	69.0	57.0	55.1	51.0	52.7	53.0	58.7	60.0	76.0	75.0	70.4	66.1	57.2	59.2	48.6	45.4	49.6	47.8	51.4	47.0	5.0	11.90%	-4.4	-8.56%	
NSW	88.0	95.0	99.0	105.0	105.0	105.0	60+	54.0	54.7	55.8	60.4	61.9	61.3	66.3	66.3	66.3	69.2	65.2	62.9	60.7	65.6	66.5	67.2	69.0	-19.0	-21.56%	1.8	2.72%	
QLD	58.0	61.0	53.0	40.0	52.0	34.0	34.0	42.0	41.0	51.0	46.0	47.0	57.0	59.0	61.0	74.0	76.0	71.0	85.0	85.8	67.5	71.0	72.0	73.0	15.0	25.86%	1.0	1.39%	
SA	24.0	21.0	23.0	28.0	0.0	33.0	35.8	41.9	36.7	42.6	41.3	40.8	27.1	27.1	27.6	23.8	25.3	22.8	23.7	22.1	22.6	16.6	20.1	21.6	-2.4	-9.88%	1.5	7.61%	
WA	15.0	16.0	16.0	16.0	16.0	16.0	16.5	18.9	20.0	20.0	10.0	10.0	22.0	22.0	21.7	20.7	21.2	20.2	21.2	21.2	15.5	15.6	15.6	15.6	0.6	4.00%	0.0	0.00%	
TAS	25.0	25.0	25.0	25.0	25.0	25.0	25.0	25.0	25.0	25.0	25.0	25.0	30.6	30.6	32.6	30.6	30.6	30.6	30.6	30.6	30.6	31.6	34.6	35.9	10.9	43.64%	1.3	3.79%	
NT	9.0	9.0	9.0	9.0	13.0	13.0	13.0	14.0	17.0	20.0	19.0	20.0	13.0	11.0	9.0	8.5	8.5	9.5	8.5	8.0	8.0	8.0	7.0	10.0	1.0	11.11%	3.0	42.86%	
ACT																									2.0	2.0	100.00%	0.0	0.00%
NZ	73.5	71.8	69.7	68.5	70.0	0.0	96.0	107.0	112.0	117.0	100.0	109.0	147.0	138.0	110.0	140.0	120.0	110.0	111.9	105.2	104.5	111.6	115.9	136.2	62.7	85.31%	20.3	17.52%	
TOTAL	705.5	685.8	673.7	649.5	685	608	643.4	774.8	785.6	837.4	768.4	776.7	876.62	863.6	833.7	865.1	825.0	783.2	797.2	770.8	737.4	531.3	712.9	749.3	43.8	6.20%	36.4	5.10%	

Variation
2001/02 -
2019/20

Percentage
variation
2001/02 -
2019/20

Variation
2018/19 -
2019/20

Percentage
variation
2018/19 -
2019/20

Web

Unique visits*		2001-02	2002-03	2003-04	2004-05	2005-06	2006-07	2007-08	2008-09	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20	Variation 2001/02 - 2019/20	Percentage variation 2001/02 - 2019/20	Variation 2018/19 - 2019/20	Percentage variation 2018/19 - 2019/20
National		581072	2190329	3011606	4725177	5895999	4060445	5541789	3,329,851	5,394,006	5,174,156	5,970,037	3,700,000	3,948,245	4,836,432	5,250,046	4,970,093	4,483,613	4,333,068	3,882,229	3,301,157	568.11%	-450,839.0	-10.40%
VIC		218600	282000	322061	364332	43900	460012	588760	1,243,945	1,008,175	896,497	440,642	463,981	468,065	468,065	575,530	569,200	444,591	512,969	914,993	696,393	318.57%	402,024.0	78.37%
NSW		0	0	903645	1039248	1376324	1513126	976382	1 598 503	1,594,946	1,400,000	1,592,287	1,681,048	2,077,157	3,763,284	1,181,312	1,146,338	791,167	1,182,718	1,574,928	1,574,928	174.29%	392,210.0	33.16%
QLD		25956	53460	30444	75089	102106	141865	328613	382,402	458,858	498,092	376,716	283,317	392,881	408,852	515,078	559,515	75,285	1,062,191	1,121,702	1,095,746	4221.55%	59,511.0	5.60%
SA		11122	24575	7775	0	0	117460	80877	100,274	108,115	101,159	108,682	126,858	522,890	198,753	202,497	397,668	482,486	528,297	592,236	581,114	5224.91%	63,939.0	12.10%
WA		0	0	35137	53504	119134	0	84025	96,835	114,151	70,144	101,430	N/A	N/A	N/A	N/A	N/A	104,043	200,869	1,100,986	1,100,986	3133.41%	900,117.0	448.11%
TAS		164000	279600	0	0	141484	0	0	1,152,248	628,700	678,042	836,320	320,738	304,871	358,430	1,456,176	1,611,594	1,047,915	977,861	1,300,084	1,136,084	692.73%	322,223.0	32.95%
NT		0	0	0	0	0	0	0	0	0	N/A	N/A	N/A	N/A	N/A	13,232	30,314	35,755	57,054	60,508	60,508	457.29%	3,454.0	6.05%
ACT		0	0	0	0	0	0	0	3889	6,117	15,447	5,155	N/A	6,259	7,977	7,977	7,977	12,005	9,129	12,398	12,398	318.80%	3,269.0	35.81%
NZ		0	73612	132 256	92906	0	0	5005	244,679	373,171	N/A	N/A	N/A	N/A	151,124	149,171	138,936	4,401,561	4,842,804	5,305,189	5,305,189	7206.96%	462,385.0	9.55%
TOTAL		1000750	2903576	4310668	6350256	7678947	6292909	7605451	6,554,123	9,686,239	2,762,884	9,431,269	6,575,942	7,720,368	10,192,917	9,351,019	9,431,635	11,878,421	13,706,960	15,865,253	14,864,503	1485.34%	2,158,293.0	15.75%

Variation
1996/97 -
2019/20
Percentage
variation
1996/97 -
2019/20
Variation
2018/19 -
2019/20
Percentage
variation
2018/19 -
2019/20

Repository Building

Total Storage Area																															
	1996-97	1997-98	1998-99	1999-00	2000-01	2001-02	2002-03	2003-04	2004-05	2005-06	2006-07	2007-08	2008-09	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20	Variation 1996/97 - 2019/20	Percentage variation 1996/97 - 2019/20	Variation 2018/19 - 2019/20	Percentage variation 2018/19 - 2019/20			
National	74999	74999	71288	69031	54816	75073	72068	46258	40706	40396	41525	41525	41,525	41 525	41,229	41,266	41,266	41,266	41,266	40,954	40,275	38,018	41,144	-33,855	-45.14%	3,126	8.22%				
VIC	0	0	10000	10000	10000	10000	9444	9444	11876	11876	11876	11876	12,000	12 000	12,000	12,000	12,000	12,000	12,000	12,000	12,000	12,000	12,200	12,200	122.00%	0	0.00%				
NSW	18586	19586	27000	27000	10000	19370	17550	17550	17550	17550	17550	17550	17,550	17 550	17,550	11,696	11,696	11,696	11,696	62,531	62,531	62,531	62,531	36,133	17,547	94.41%	-26,398	-42.22%			
QLD	5698	5698	6260	6260	6260	6260	6260	6260	6260	6260	6260	6260	12,650	12 650	12,650	12,650	12,650	12,650	12,650	12,650	12,650	12,650	12,650	12,650	12,650	6,952	122.01%	0	0.00%		
SA	3720	3720	4210	5048	0	6778	6778	6778	6778	5053	5053	5053	5,053	5 053	5,053	7,749	7,749	7,749	7,749	7,749	7,749	7,749	7,749	7,749	7,749	7,749	4,029	108.31%	0	0.00%	
WA	2585	2585	2585	2585	2585	1785	1785	1785	1785	1785	1785	1785	1 785	1 785	1,785	1,785	1,785	1,785	1,785	1,785	1,785	1,785	1,785	1,785	1,785	1,785	-800	-30.95%	0	0.00%	
TAS	2000	2000	2000	2000	2000	2000	2000	2000	2000	2000	2000	2,000	2,000	2 000	2,000	5,670	5,670	5,670	5,670	5,670	5,670	5,670	5,670	5,670	5,670	5,670	3,670	183.50%	0	0.00%	
NT	1000	1000	1000	1000	1000	1121	1121	1121	1142	1142	1185	1185	1,185	1 185	1,185	1,185	1,185	0	1,830	1,830	1,362	1,439	1,439	1,439	1,439	1,439	1,439	439	43.90%	0	0.00%
ACT	0	5000	5000	6681	10456	0	10456	10456	10456	10456	10340	10340	0	3000	3 000	3,000	2,000	3,000	3,000	3,000	3,000	3,000	3,000	3,000	3,000	3,000	3,000	3,000	100.00%	0	0.00%
NZ	0	5000	5000	6681	10456	0	10456	10456	10456	10456	10340	10340	0	3000	3 000	3,000	2,000	3,000	3,000	3,000	3,000	3,000	3,000	3,000	3,000	3,000	3,000	3,000	100.00%	0	0.00%
TOTAL	108588	114588	129343	129605	97117	122387	127462	101652	98553	96136	97574	97574	111,098	112,883	24,162	96,001	112,008	113,838	113,838	164,205	163,970	163,291	161,234	137,962	29,374	-27.05%	-23,272	-14.43%			

March 2019
 2019
 March 2019
 2019
 March 2019
 2019
 March 2019
 2019

Physical Holdings		1996-97	1997-98	1998-99	1999-00	2000-01	2001-02	2002-03	2003-04	2004-05	2005-06	2006-07	2007-08	2008-09	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20	Staff	GB/Staff				
National	197363	217278	238254	249308	258865	262399	268193	276350	276233	297249	300352	302338	307631	306713	302168	301811	308958	315101	315101	316305	326688	332587	338717	338	994	159.354	70.81%	4.130	1.24%		
VC	28232	32637	36567	40958	50468	45788	57738	62223	62947	64162	65355	66064	68337	69378	61448	58406	60108	59363	101912	102884	103125	103858	104418	103888	47	2,838	75.076	207.88%	461	45.09%	
NDW	42518	43560	43862	44465	47103	50262	46655	52081	54591	57096	57967	58518	65919	67239	60007	72641	76870	76812	79181	81181	82808	84206	85688	86901	69	1,280	44.451	104.55%	1,279	1.49%	
OLD	24211	24887	25647	26381	26929	30088	34599	39044	35083	35424	35930	36832	42977	44236	46241	47897	49324	51969	55888	59349	63314	65003	66407	68051	73	917	42.743	176.03%	544	6.82%	
SA	N/A	N/A	15432	16378	N/A	40004	40665	50221	51653	53866	64415	66252	70384	76103	74394	75762	77118	79262	81463	82473	83450	84461	85330	86043	22	3,478	70.613	457.83%	523	6.80%	
WA	9279	8335	8740	9033	9313	9831	10235	14874	14855	14855	14857	14853	14859	14859	14864	14865	14865	14871	14875	14880	14880	14880	14880	14880	14	988	5.820	60.89%	5	0.03%	
TAB	N/A	15700	18142	16846	16960	15988	16766	18766	16764	17399	17462	17463	17855	17855	18156	18156	18156	20154	20143	20159	20176	21059	22213	22059	36	639	7.258	46.24%	746	3.36%	
NT	3228	3284	3241	3306	3352	3308	3574	4306	4443	4529	4574	5118	5307	5397	5404	5411	5417	5418	5891	6100	6277	6395	6395	6395	16	687	2.829	87.56%	72	1.20%	
ACT								5100	3867	3360	3360	11788	13556	13786	0	0	0	0	0	0	0	0	0	0	2	6	0	-5.100	-100.00%	0	0.00%
NZ	66629	64110	60960	70233	79121	N/A	77502	79068	82214	83864	85461	86819	86345	86345	87109	100302	101527	102688	107295	109142	110388	111268	111542	111542	111542	111	1,043	45.716	68.03%	582	1.36%
TOTAL	37145	409781	450281	478669	482883	493881	608721	639763	618888	632418	687253	678810	781230	750922	820130	812781	823172	766138	791838	791740	801197	827489	829235	838366	348	1,818	64.930	128.16%	7,851	6.85%	

Digital Holdings		1996-97	1997-98	1998-99	1999-00	2000-01	2001-02	2002-03	2003-04	2004-05	2005-06	2006-07	2007-08	2008-09	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20	Staff	GB/Staff					
National																										2,072,491	338	1,686				
VC																										0	47	0				
NDW																										1,158	68	16				
OLD																										73	73	0				
SA																										23,262	22	1,075	N/A	N/A	N/A	N/A
WA																										16	0	0				
TAB																										110,000	36	3,063				
NT																										0	16	0				
ACT																										0	2	0				
NZ																										181,000	136	1,650				
TOTAL																										2,095,751	768	4,022				

Capture of digital holdings commenced in 2019/20



