

2020-21	CAARA MEMBER	National Archives of Australia	State Archives and Records NSW	Public Record Office Victoria	Libraries & Archives NT	Tasmanian Archive & Heritage Office	State Records Office of Western Australia	State Records of South Australia	Queensland State Archives	Archives ACT	Archives New Zealand
<b>Holdings</b>											
1a	At the start of year - Archives (metres/GB)	Analogue: 336,716.57 LM Digital: 2,672,469 GB	Analogue: 86,967 LM Digital: 1136.2 GB	Analogue: 103,808 LM Digital: 1,313 GB	Analogue: 6,067 LM Digital: N/A	Analogue: 22,959 LM Digital: 110,000 GB	Analogue: 14,908 LM Digital: 0	Analogue: 86,043 LM Digital: Unavailable	Analogue: 66,951 LM Digital: N/A	0	Analogue: 111,940 LM Digital: 191,900 GB
1b	At the start of year - Total (items)	267,319,117	13,740,786	8,249,101	958,586	3,406,771	1,177,732	13,594,794	5,289,129	0	9,900,000
2a	Accessions during year - Archives (metres/GB)	Analogue: 4,150.14 LM Digital: 3,400 GB	Analogue: 1,458 LM Digital: 47 GB	0	Analogue: 215 LM Digital: N/A	Analogue: 77 LM Digital: 0	Analogue: 8 LM Digital: 0	Analogue: 253 LM Digital: N/A	Analogue: 66,951 LM Digital: N/A	0	Analogue: 205.51 LM Digital: 0 GB
2b	Accessions during year - Total (items)	331,092	230,364	0	6,717	33,188	1,507	39,974	16,139	0	3,339
3a	Disposal during the reporting period (metres/GB)	Analogue: 72 LM Digital: N/A	Analogue: 6.43 LM Digital: 0	0	Analogue: 0 LM Digital: N/A	Analogue: 0 LM Digital: 0	0	Analogue: 69 LM Digital: N/A	Analogue: 514 LM Digital: N/A	0	0
3b	Disposal during the reporting period- Total (items)	5,688	Analogue: 331 Digital: 0	0	0	0	0	1,659	1,665	0	0
4a	At end of year - Archives (metres/GB)	Analogue: 342,438.66 LM Digital: 3,638,028.36 GB	Analogue: 88,094 LM Digital: 1183.2 GB	Analogue: 103,808 LM Digital: 1,313	Analogue: 6282 LM Digital: N/A	Analogue: 22,985 LM Digital: 110,000 GB	Analogue: 14,909 LM Digital: N/A	Analogue: 86285.5 LM Digital: 27,149 GB	Analogue: 66,664 LM Digital: N/A	0	Analogue: N/A Digital: 276,500 GB
4b	At end of year - Archives (items)	269,387,543	13,918,852	8,249,101	965,303	3,439,959	1,179,239	13,633,109	5,266,456	0	9,900,000
5	Method of calculation for item count	79 items per metre is used for CAARA reports e.g. if there are 5 metres then there are 395 items	Linear metres x 158	Linear metres x 79 + born digital items	Item count formula of 158 items per linear shelf metre used due to the collections of small items in the collection (e.g. photographs)	Base figure + accessions	Linear metres x 79	158 items per metre	Linear metres x 79	N/A	Items currently described on Archway.
<b>Arrangement and Description</b>											
<b>Number of accessions or consignments processed and / or documented</b>											
6a	At the start of the reporting period	81,760	9,647	25,632	5,626	23,334	7,660	47,206	23,065	N/A	6,085
6b	At the end of the reporting period	82,208	11,158	25,632	6,031	23,437	7,668	47,398	23,099	N/A	6,144
<b>Number of items listed</b>											
7.1a	At the start of the reporting period	17,324,700	2,756,301	7,468,528	335,295	1,084,713	836,423	2,383,940	3,400,862	N/A	7,541,423
7.1b	At the end of the reporting period	17,948,395	3,993,983	7,468,528	448,719	1,108,354	849,723	2,405,434	3,499,796	N/A	7,680,719
<b>Archives indexed/listed online %</b>											
7.2a	At the start of the reporting period	71%	20%	45%	34%	95%	71%	18%	90%	N/A	97%
7.2b	At the end of the reporting period	75%	29%	45%	88%	95%	71%	18%	89%	N/A	97%
<b>Number of series registered / described</b>											
8a	At the start of the reporting period	68,654	17,592	18,475	4,483	25,274	4,921	26,651	18,649	N/A	34,287
8b	At the end of the reporting period	68,719	17,907	18,475	4,754	26,420	4,926	26,904	18,743	N/A	35,207
<b>Number of context entities registered / described (i.e. creating / controlling entities, not functions, series, accessions, consignments or items)</b>											
9a	At the start of the reporting period	9,438	4,594	5,080	1,402	6,452	2,181	3,794	5,957	N/A	10,683
9b	At the end of the reporting period	9,446	4,642	5,080	1,568	6,705	2,185	3,828	6,002	N/A	12,498

2020-21	CAARA MEMBER	National Archives of Australia	State Archives and Records NSW	Public Record Office Victoria	Libraries & Archives NT	Tasmanian Archive & Heritage Office	State Records Office of Western Australia	State Records of South Australia	Queensland State Archives	Archives ACT	Archives New Zealand
<b>Proportion of archival records included in finding aids accessible to researchers (%)</b>											
10a	At the start of the reporting period	98%	99%	90%	89%	97%	99%	95%	63%	N/A	97%
10b	At the end of the reporting period	98%	99%	90%	75%	97%	99%	95%	61%	N/A	97%
<b>Volume of archives in custody but not accessioned (backlog in linear metres)</b>											
11a	At the start of the reporting period	0	3,195	846	876	6,500	269	1,004	2,510	N/A	2,000
11b	At the end of the reporting period	0	2,864	846	206	6,500	270	1,009	2,489	N/A	2,000
<b>Number of Born Digital archives accepted (items)</b>											
12a	At the start of the reporting period	236,769,149	2,392,747	613,468	0	15,703	0	0	0	N/A	N/A
12b	At the end of the reporting period	3,231	2,408,689	613,468	0	18,015	0	0	0	N/A	N/A
<b>Quantity of Born Digital archives accepted (GB)</b>											
13a	At the start of the reporting period	119,097	1,136	1,313	0	5,850	0	0	0	N/A	N/A
13b	At the end of the reporting period	3,400	1,183	1,313	0	6,430	0	0	0	N/A	N/A
<b>Reference services / Use of Holdings</b>											
14a	Visits to search rooms during year	4,571	11,909	3,655	643	1,971	0	1,087	2,545	35	6,588
14b	Items made available in search rooms	86,435	19,924	28,808	1,507	9,523	9,213	5,232	12,359	657	29,164
14c	Number of online requests for archives	12,625	8,819	30,328	0	634	9,381	5,499	8,577	127	14,743
15a	Number of enquiries (except records creators/owners)	57,829	11,808	6,552	918	41,897	TBD	1,956	1,987	196	1,793
15b	Number of archival records loaned to creators / owners other than in reading room or search room	5,829	2,522	3,255	236	1,117	633	3,761	5,885	0	1,793
<b>Web Access</b>											
16	Number of unique visits during reporting period	3,923,899	1,902,009	1,132,000	262,655	1,276,340	297,233	598,652	1,474,019	14,857	645,682
<b>Use of Holdings Percentage</b>											
17a	Business Users	2%	5%	10%	35%	N/A	5%	4%	8%	0%	5%
17b	Research Users	98%	95%	90%	65%	N/A	95%	96%	92%	100%	95%
<b>Digital Services</b>											
18a	Are digitisation-on-demand services available to clients? (Yes/No)	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes
18b	If Yes, number of items digitised during reporting period using such a service	35,520 items 1.43m images	2,828	2000	N/A	5,228	2,378	6,716	6,296	553	23,296

2020-21	CAARA Member	National Archives of Australia	State Archives and Records NSW	Public Record Office Victoria	Libraries & Archives NT	Tasmanian Archive & Heritage Office	State Records Office of Western Australia	State Records of South Australia	Queensland State Archives	Archives ACT	Archives New Zealand
19a	Total number of archives digitised at start of reporting period	2.28m items 63.91m images	1,677,842	4%	N/A	280,421	TBD	955,770	79,091	N/A	653,168
19b	Total number of archives digitised at end of reporting period	2.53m items 68.37m images	1,806,529	4%	N/A	285,649	TBD	971,140	96,678	N/A	1,135,694
20	Percentage of collection that can be viewed online at end of reporting period	7%	6%	3%	N/A	12%	1%	0.1%	1%	N/A	99%
<b>Repository buildings</b>											
21a	Total storage area - start of year (m2)	44,144	36,133	12,200	1,439	5,670	1,785	7,749	12,650	3,000	16,192
21b	Total storage area - end of year (m2)	41,144	36,133	12,200	1,439	5,670	2,002	7,749	12,650	3,000	16,192
22a	Shelving capacity - start of year (metres)	454,781	356,672	116,285	10,500	21,231	14,600	100,133	101,000	18,000	157,000
22b	Shelving capacity - end of year (metres)	458,738	356,672	116,285	10,500	21,231	16,376	100,133	101,000	18,000	157,000
<b>Government Recordkeeping</b>											
23a	Number of disposal authorities approved during reporting period	23	29	6	5	4	14	24	4	5	10
23b	Percentage of government agencies which have an approved disposal authority in place at end of reporting period	82%	94%	100%	N/A	100%	99%	100%	100%	100%	57%
<b>Staff and Demographics</b>											
24a	FTE positions filled - start of year	338.9	69.03	61	10	35.91	15.6	20.9	73	2	104.5
24b	FTE positions filled - end of year	344.4	70.93	61.05	36.9	37.2	15.6	19.1	69	2	153.1
25a	Percentage of staff that are male	43%	37%	38%	N/A	29%	55%	31%	38%	100%	35%
25b	Percentage of staff that are female	57%	63%	60%	N/A	71%	45%	69%	62%	0%	65%
25c	Percentage of staff that are transgender	0%	N/A	0%	N/A	N/A	0%	Unknown	0%	0%	N/A
25d	Percentage of staff that are gender variant/non-conforming	0%	N/A	2%	N/A	N/A	0%	Unknown	0%	0%	<0.5%
25e	Percentage of staff that prefer not to say	0%	N/A	0%	N/A	N/A	0%	Unknown	0%	0%	N/A
26	Percentage of staff who identify as Indigenous	1%	0%	0%	N/A	N/A	0%	12%	0%	0%	10%
27	Percentage of staff born in a country where English is the primary language	84%	62%	-	N/A	N/A	100%	100%	90%	100%	N/A
28a	Percentage of staff aged 24 and under	5%	1%	0%	N/A	0%	0%	0%	2%	0%	21%
28b	Percentage of staff aged between 25-34	13%	12%	19%	N/A	5%	0%	23%	13%	50%	25%



Physical Holdings (shelf metres)																								Variation 1996/97 - 2020/21	Percentage variation 1996/97 - 2020/21	Variation 2019/20 - 2020/21	Percentage variation 2019/20 - 2020/21			
	1996-97	1997-98	1998-99	1999-00	2000-01	2001-02	2002-03	2003-04	2004-05	2005-06	2006-07	2007-08	2008-09	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20	2020-21					
National	197,363	217,278	238,254	249,308	255,895	292,399	366,193	264,576	270,399	276,233	297,249	300,350	306,865	367,631	386,713	382,166	381,811	308,958	327,328	315,101	316,305	336,688	332,587	336,717	342,439	145,076	73.51%	5,722	1.70%	
VIC	28,233	32,927	38,567	40,909	50,448	45,396	57,739	82,227	83,547	84,192	85,355	86,004	87,365	89,575	91,849	94,003	96,106	99,393	101,912	102,684	103,131	103,808	104,419	103,808	103,808	103,808	75,575	267.68%	0	0.00%
NSW	42,516	43,500	43,892	44,455	47,105	58,262	49,655	53,081	54,591	57,096	57,667	58,516	59,842	67,239	69,097	72,640	76,870	76,812	79,161	81,181	82,806	84,296	85,688	86,967	86,967	88,094	45,578	107.20%	1,127	1.30%
QLD	24,211	24,687	25,647	26,361	26,639	34,068	34,556	34,924	35,083	35,424	35,909	36,835	40,285	44,236	46,241	47,877	49,624	51,969	55,868	59,346	63,314	65,000	66,407	66,951	66,951	66,664	42,453	175.35%	-287	-0.43%
SA	0	0	15,430	16,575	0	40,000	44,969	50,221	51,650	53,866	64,415	66,255	67,832	74,103	74,994	75,792	77,118	79,500	81,463	82,471	83,450	84,461	83,461	86,043	86,043	86,286	86,286	559.21%	243	0.28%
WA	9,279	8,335	8,740	9,033	9,313	9,831	10,235	14,674	14,855	14,855	14,857	14,859	14,859	14,859	14,864	14,865	14,865	14,874	14,895	14,895	14,898	14,899	14,903	14,908	14,908	14,909	5,630	60.67%	1	0.01%
TAS	0	15,700	16,143	16,460	16,990	15,698	16,002	16,706	16,784	17,359	17,449	17,487	17,850	17,885	17,885	19,700	20,134	20,433	20,433	20,730	20,730	21,090	22,213	22,959	22,959	22,985	22,985	146.40%	26	0.11%
NT	3,228	3,244	3,244	3,326	3,326	3,326	3,874	4,306	4,443	4,529	4,974	5,116	5,179	5,397	5,404	5,411	5,417	5,518	5,891	6,190	6,277	5,980	5,995	6,067	6,067	6,282	3,054	94.61%	215	3.54%
ACT	66,624	64,110	69,369	70,232	73,173	0	77,500	79,068	82,214	83,864	85,481	86,819	89,628	96,215	97,922	100,327	101,227	102,698	107,235	109,142	110,286	111,236	111,543	111,940	111,940	0	0	0.00%	0	0.00%
NZ	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	-66,624	-100.00%	-111,940	-100.00%
<b>TOTAL</b>	<b>371,454</b>	<b>409,781</b>	<b>459,286</b>	<b>476,659</b>	<b>482,889</b>	<b>498,980</b>	<b>660,723</b>	<b>599,783</b>	<b>618,666</b>	<b>632,518</b>	<b>667,253</b>	<b>675,610</b>	<b>701,488</b>	<b>790,696</b>	<b>818,754</b>	<b>812,791</b>	<b>823,172</b>	<b>760,155</b>	<b>794,186</b>	<b>791,740</b>	<b>801,197</b>	<b>827,458</b>	<b>827,216</b>	<b>836,360</b>	<b>731,466</b>	<b>360,012</b>	<b>96.92%</b>	<b>-104,893</b>	<b>-12.54%</b>	

Variation  
1996/97 -  
2020/21  
Percentage  
variation  
1996/97 -  
2020/21  
Variation  
2019/20 -  
2020/21  
Percentage  
variation  
2019/20 -  
2020/21

**Reference Services**

Items Made Available																														
	1996-97	1997-98	1998-99	1999-00	2000-01	2001-02	2002-03	2003-04	2004-05	2005-06	2006-07	2007-08	2008-09	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20	2020-21					
National	62167	61706	68443	71783	68228	57827	62684	49449	55003	57892	51851	50724	58,171		62,461	110,534	99,662	63,296	63,959	38,425	96,149	78,934	38,922	70,576	86,435	24,268	-39.04%	15,859	22.47%	
VIC	49615	50210	49569	48962	53662	60571	57598	57604	53370	46796	49906	49633	48,294	37 007	37,834	42,381	42,787	45,033	48,539	39,792	44,017	51,686	44,780	35,287	28,808	-20,807	-41.94%	-6,479	-18.36%	
NSW	107985	104516	99248	89156	22115	24335	21516	30834	25725	28232	28090	25640	26,831	26 620	25,425	23,222	28,503	27,448	23,647	25,560	23,508	24,189	20,971	18,161	19,924	-88,061	-81.55%	1,763	9.71%	
QLD	27326	27634	27730	21762	32612	31179	30700	26940	35483	28285	33349	31504	16,084	21 764	24,067	21,928	20,776	21,766	17,601	18,651	17,908	13,946	19,862	12,324	12,359	-14,967	-54.77%	35	0.28%	
SA	17674	18561	16677	19271	0	15468	10690	16313	5000	6414	6845	8062	8,794	7 352	6,530	6,362	6,695	6,695	5,753	5,516	5,258	5,054	4,947	4,334	5,232	-12,442	-70.40%	898	20.72%	
WA	19961	17495	18021	20154	19248	9788	8901	8972	7835	6874	7380	6962	9 853	9 496	7,836	7,477	7,201	5,270	7,802	7,802	6,948	7,672	8,319	12,827	9,213	-10,748	-53.84%	-3,614	-28.17%	
TAS	28745	27500	26350	27000	27000	29500	28820	29500	30400	27100	18869	27519	7,494	7 904	7,329	10,538	11,636	11,793	10,658	10,087	8,341	9,499	10,567	8,377	9,523	-19,222	-66.87%	1,146	13.68%	
NT	5129	3818	8871	8776	3600	10321	29376	16222	50856	31820	43653	48957	20,624	20 014	26,625	21,618	42,764	29,258	1,910	1,939	1,767	1,861	2,224	2,224	1,507	-3,622	-70.62%	-717	-32.24%	
ACT						0	0	0	0	0	0	0	199	685	738	624	961	951	566	566	566	335	410	457	657	657	657	0.00%	200	43.76%
NZ	54947	54883	53678	51442	53454	0	48893	51096	51772	51016	50149	55771	57,964	61 600	15,815	47,869	46,696	44,894	58,664	47,348	43,675	41,462	37,737	30,237	29,164	-25,783	-46.92%	-1,073	-3.55%	
<b>TOTAL</b>	<b>373549</b>	<b>366323</b>	<b>368587</b>	<b>358306</b>	<b>279919</b>	<b>238989</b>	<b>299178</b>	<b>286930</b>	<b>315444</b>	<b>284429</b>	<b>290092</b>	<b>304772</b>	<b>244,455</b>	<b>247 029</b>	<b>214,660</b>	<b>292,553</b>	<b>307,681</b>	<b>256,404</b>	<b>239,099</b>	<b>195,686</b>	<b>248,137</b>	<b>234,638</b>	<b>188,739</b>	<b>194,804</b>	<b>202,822</b>	<b>-170,727</b>	<b>-45.70%</b>	<b>8,018</b>	<b>4.12%</b>	

Variation  
1996/97 -  
2020/21  
Percentage  
variation  
1996/97 -  
2020/21  
Variation  
2019/20 -  
2020/21  
Percentage  
variation  
2019/20 -  
2020/21

**Reference Services**

*Visits To Search Room*

	1996-97	1997-98	1998-99	1999-00	2000-01	2001-02	2002-03	2003-04	2004-05	2005-06	2006-07	2007-08	2008-09	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20	2020-21				
National	14120	16022	16149	25313	24574	24815	24392	24090	25332	22660	22040	20967	22,879	23,226	19,811	17,592	16,512	17,373	9,621	12,360	11,313	10,882	10,198	7,502	<b>4,571</b>	<b>-9,549</b>	<b>-67.63%</b>	<b>-2,931</b>	<b>-39.07%</b>
VIC	29799	27614	25951	23633	22315	22633	23194	21815	19461	19175	18648	17083	17,278	14,859	15,445	16,108	13,940	16,070	15,542	13,583	11,208	10,665	9,646	7,803	<b>3,655</b>	<b>-26,144</b>	<b>-87.73%</b>	<b>-4,148</b>	<b>-53.16%</b>
NSW	16595	15121	14488	14078	12401	4117	3966	5333	5544	5959	57615	61405	54,467	52,586	49,015	47,413	28,092	29,128	27,812	26,766	25,200	22,594	22,055	15,586	<b>11,909</b>	<b>-4,686</b>	<b>-28.24%</b>	<b>-3,677</b>	<b>-23.59%</b>
QLD	9158	9815	9470	9892	9697	9433	8768	8842	8842	8255	6845	6856	6,078	7,098	6,344	5,986	6,669	6,008	5,100	5,408	5,191	5,208	5,297	7,945	<b>2,545</b>	<b>-6,613</b>	<b>-72.21%</b>	<b>-5,400</b>	<b>-67.97%</b>
SA	3802	3551	3499	3687	0	4291	3811	3441	2060	1996	2513	2796	3,270	3,100	2,914	3,012	2,857	2,857	3,300	2,500	1,526	1,637	1,587	1,153	<b>1,087</b>	<b>-2,715</b>	<b>-71.41%</b>	<b>-66</b>	<b>-5.72%</b>
WA	8662	8997	9566	8260	8676	5536	5917	5384	4265	3657	3429	3562	4,258	3,911	3,681	3,513	3,388	1,697	1,836	1,836	2,912	2,963	1,692	2,215	<b>0</b>	<b>-8,662</b>	<b>-100.00%</b>	<b>-2,215</b>	<b>-100.00%</b>
TAS	10450	10340	10670	10560	10998	10900	10629	10300	9950	9240	7715	7792	4,178	3,518	2,965	3,269	2,879	3,493	2,717	2,503	2,715	2,782	2,971	2,175	<b>1,971</b>	<b>-8,479</b>	<b>-81.14%</b>	<b>-204</b>	<b>-9.38%</b>
NT	608	500	539	582	610	676	843	748	804	760	1010	907	934	925	831	875	816	663	930	778	711	770	791	592	<b>643</b>	<b>35</b>	<b>5.76%</b>	<b>51</b>	<b>8.61%</b>
ACT								0	0	0	0	0	45	130	170	111	119	135	81	81	81	65	56	30	<b>35</b>	<b>-10</b>	<b>-22.22%</b>	<b>5</b>	<b>16.67%</b>
NZ	18137	17331	17118	18527	19463	0	15256	16724	16630	15178	15801	16619	17,019	16,294	14,623	13,392	11,866	11,427	12,196	12,837	10,615	10,280	9,758	6,349	<b>6,588</b>	<b>-11,549</b>	<b>-63.68%</b>	<b>239</b>	<b>3.76%</b>
<b>TOTAL</b>	<b>111331</b>	<b>109291</b>	<b>107450</b>	<b>114532</b>	<b>108734</b>	<b>82401</b>	<b>96776</b>	<b>96677</b>	<b>92888</b>	<b>86880</b>	<b>135616</b>	<b>137987</b>	<b>126,148</b>	<b>125,647</b>	<b>115,799</b>	<b>111,271</b>	<b>87,138</b>	<b>88,851</b>	<b>79,135</b>	<b>78,652</b>	<b>71,472</b>	<b>67,846</b>	<b>64,051</b>	<b>51,350</b>	<b>33,004</b>	<b>-78,327</b>	<b>-70.36%</b>	<b>-18,346</b>	<b>-35.73%</b>

**Reference Services**

*Enquiries Recorded*

	1996-97	1997-98	1998-99	1999-00	2000-01	2001-02	2002-03	2003-04	2004-05	2005-06	2006-07	2007-08	2008-09	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20	2019-21	Variation 1996/97 - 2020/21	Percentage variation 1996/97 - 2020/21	Variation 2019/20 - 2020/21	Percentage variation 2019/20 - 2020/21
National	41621	46400	49852	70293	73846	72991	115877	147790	134866	142897	116953	103362	75,474	70,668	66,470	90,243	86,324	80,642	94,453	82,991	59,672	55,881	62,190	61,937	<b>57,829</b>	16,208	38.94%	-4,108	-6.63%
VIC	0	58577	59287	50536	47578	47042	54431	55319	53621	47016	18148	17732	17,595	15,259	15,980	13,232	13,656	13,945	9,117	8,930	9,839	11,690	11,828	9,175	<b>6,552</b>	6,552	11.19%	-2,623	-28.59%
NSW	7984	9099	7739	10429	10752	10803	11688	13000	9788	9400	9554	10928	10,805	11,389	11,597	12,538	14,308	14,040	13,629	13,741	10,556	12,494	9,708	9,048	<b>11,808</b>	3,824	47.90%	2,760	30.50%
QLD	10251	21292	4400	16101	20502	3953	2891	21447	21447	22782	19324	20893	16,026	24,246	20,209	19,535	20,547	18,226	15,992	17,711	19,076	20,242	9,730	9,454	<b>1,987</b>	-8,264	-80.62%	-7,467	-78.98%
SA	14209	15123	15768	5306	0	6690	7077	0	4800	1645	1542	1478	4,150	4,756	5,420	5,514	5,716	5,828	5,356	2,516	3,052	1,960	1,435	1,699	<b>1,956</b>	-12,253	-86.23%	257	15.13%
WA	8665	9948	10743	11391	12104	12720	10734	9635	7435	7197	8863	6540	7,269	7,226	7,135	6,681	6,125	6,027	5,974	5,974	5,514	6,038	5,177	4,217	<b>TBD</b>	<b>TBD</b>	<b>TBD</b>	<b>TBD</b>	<b>TBD</b>
TAS	1900	1870	2556	3068	3630	4500	2664	2721	2790	2640	2822	2894	4,151	6,185	1,509	2,502	2,316	67,041	71,147	73,411	68,734	74,920	73,041	52,264	<b>41,897</b>	39,997	2105.11%	-10,367	-19.84%
NT	98	103	87	689	453	119	333	426	441	452	665	633	706	665	667	668	701	518	524	547	665	607	658	977	<b>918</b>	820	836.73%	-59	-6.04%
ACT								0	0	0	0	0	0	160	171	160	159	169	121	121	121	243	158	134	<b>196</b>	196	122.50%	62	46.27%
NZ	4647	4675	5420	7542	16824	0	30953	30701	32117	30551	9547	11249	12,114	15,978	14,375	14,152	13,022	12,703	11,390	12,135	12,051	10,841	11,320	9,486	<b>1,793</b>	-2,854	-61.42%	-7,693	-81.10%
<b>TOTAL</b>	<b>89375</b>	<b>167087</b>	<b>155852</b>	<b>175355</b>	<b>185689</b>	<b>158818</b>	<b>236648</b>	<b>281039</b>	<b>267305</b>	<b>264580</b>	<b>187418</b>	<b>175709</b>	<b>141,021</b>	<b>140,554</b>	<b>143,533</b>	<b>165,225</b>	<b>162,874</b>	<b>219,139</b>	<b>227,703</b>	<b>218,077</b>	<b>189,280</b>	<b>194,916</b>	<b>185,245</b>	<b>158,391</b>	<b>124,936</b>	<b>35,561</b>	<b>39.79%</b>	<b>-33,458</b>	<b>-21.12%</b>

Variation  
1996/97 -  
2020/21  
Percentage  
variation  
1996/97 -  
2020/21  
Variation  
2019/20 -  
2020/21  
Percentage  
variation  
2019/20 -  
2020/21



Variation 1996/97 - 2020/21  
Percentage variation 1996/97 - 2020/21  
Variation 2019/20 - 2020/21  
Percentage variation 2019/20 - 2020/21

Staff	1996-97	1997-98	1998-99	1999-00	2000-01	2001-02	2002-03	2003-04	2004-05	2005-06	2006-07	2007-08	2008-09	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20	2020-21	Variation 1996/97 - 2020/21	Percentage variation 1996/97 - 2020/21	Variation 2019/20 - 2020/21	Percentage variation 2019/20 - 2020/21	
National	371.0	344.0	336.0	315.0	335.0	325.0	368.0	419.0	421.5	447.0	402.0	397.0	441.2	429.6	430.1	412.0	389.7	402.8	389.8	365.8	329.0	327.1	338.9	344.4	-26.6	-7.17%	5.5	1.62%		
VIC	42.0	43.0	43.0	43.0	69.0	57.0	55.1	51.0	52.7	53.0	58.7	60.0	76.0	75.0	70.4	66.1	57.2	59.2	48.6	45.4	49.6	47.8	51.4	47.0	61.1	19.1	45.36%	14.1	29.89%	
NSW	88.0	95.0	99.0	105.0	105.0	105.0	60+	54.0	54.7	55.8	60.4	61.9	61.3	66.3	66.3	69.2	65.2	62.9	60.7	65.6	66.5	67.2	69.0	70.9	-17.1	-19.40%	1.9	2.80%		
QLD	58.0	61.0	53.0	40.0	52.0	34.0	34.0	42.0	41.0	51.0	46.0	47.0	57.0	59.0	61.0	74.0	76.0	71.0	85.0	85.8	67.5	71.0	72.0	73.0	69.0	69.0	11.0	18.97%	-4.0	-5.48%
SA	24.0	21.0	23.0	28.0	0.0	33.0	35.8	41.9	36.7	42.6	41.3	40.8	27.1	27.1	27.6	23.8	25.3	22.8	23.7	22.1	22.6	16.6	20.1	21.6	19.1	-4.9	-20.42%	-2.5	-11.57%	
WA	15.0	16.0	16.0	16.0	16.0	16.0	16.5	18.9	20.0	20.0	10.0	10.0	22.0	22.0	21.7	20.7	21.2	20.2	21.2	21.2	21.2	15.5	15.6	15.6	15.6	15.6	0.6	4.00%	0.0	0.00%
TAS	25.0	25.0	25.0	25.0	25.0	25.0	25.0	25.0	25.0	25.0	25.0	25.0	25.0	30.6	32.6	30.6	30.6	30.6	30.6	30.6	30.6	31.6	34.6	35.9	37.2	12.2	48.80%	1.3	3.62%	
NT	9.0	9.0	9.0	9.0	13.0	13.0	13.0	14.0	17.0	20.0	19.0	20.0	13.0	11.0	9.0	8.5	8.5	9.5	8.5	8.0	8.0	8.0	7.0	10.0	36.9	27.9	310.00%	26.9	269.00%	
ACT								2.0	5.0	6.0	6.0	6.0	7.0	5.0	5.0	5.0	5.0	5.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	2.0	100.00%	0.0	0.00%
NZ	73.5	71.8	69.7	68.5	70.0	0.0	96.0	107.0	112.0	117.0	100.0	109.0	147.0	138.0	110.0	140.0	120.0	110.0	111.9	105.2	104.5	111.6	115.9	136.2	153.1	79.6	108.30%	16.9	12.41%	
<b>TOTAL</b>	<b>705.5</b>	<b>685.8</b>	<b>673.7</b>	<b>649.5</b>	<b>685</b>	<b>608</b>	<b>643.4</b>	<b>774.8</b>	<b>785.6</b>	<b>837.4</b>	<b>768.4</b>	<b>776.7</b>	<b>876.62</b>	<b>863.6</b>	<b>833.7</b>	<b>865.1</b>	<b>825.0</b>	<b>783.2</b>	<b>797.2</b>	<b>770.8</b>	<b>737.4</b>	<b>531.3</b>	<b>712.9</b>	<b>749.3</b>	<b>809.3</b>	<b>103.8</b>	<b>14.71%</b>	<b>60.0</b>	<b>8.00%</b>	

Variation  
2001/02 -  
2020/21  
Percentage  
variation  
2001/02 -  
2020/21  
Variation  
2019/20 -  
2020/21  
Percentage  
variation  
2019/20 -  
2020/21

**Web**

Unique visits*		2001-02	2002-03	2003-04	2004-05	2005-06	2006-07	2007-08	2008-09	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20	2020-21				
National	581072	2190329	3011606	4725177	5895999	4060445	5541789	3,329,851	5,394,006	5,174,156	5,970,037	3,700,000	3,948,245	4,836,432	5,250,046	4,970,093	4,483,613	4,333,068	3,882,229	3,923,899	3,342,827	575.29%	41,670.0	1.07%	
VIC	218600	282000	322061	364332	43900	460012	588760	1,243,945	1,008,175	896,497	440,642	463,981	468,065	468,065	575,530	569,200	444,591	512,969	914,993	1,132,000	913,400	417.84%	217,007.0	23.72%	
NSW	0	0	903645	1039248	1376324	1513126	976382	1,598,503	1,594,946	1,400,000	1,592,287	1,681,048	2,077,157	3,763,284	1,181,312	1,146,338	791,167	1,182,718	1,574,928	1,902,009	1,902,009	210.48%	327,081.0	20.77%	
QLD	25956	53460	30444	75089	102106	141865	328613	382,402	458,858	498,092	376,716	283,317	392,881	408,852	515,078	559,515	75,285	1,062,191	1,121,702	1,474,019	1,448,063	5578.91%	352,317.0	31.41%	
SA	11122	24575	7775	0	0	117460	80877	100,274	108,115	101,159	108,682	126,858	522,890	198,753	202,497	397,668	482,486	528,297	592,236	598,652	587,530	5282.59%	6,416.0	1.08%	
WA	0	0	35137	53504	119134	0	84025	96,835	114,151	70,144	101,430	N/A	N/A	N/A	N/A	N/A	104,043	200,869	1,100,986	297,233	297,233	845.93%	-803,753.0	-73.00%	
TAS	164000	279600	0	0	141484	0	0	1,152,248	628,700	678,042	836,320	320,738	304,871	358,430	1,456,176	1,611,594	1,047,915	977,861	1,300,084	1,276,340	1,112,340	678.26%	-23,744.0	-1.83%	
NT	0	0	0	0	0	0	0	0	0	N/A	N/A	N/A	N/A	N/A	13,232	30,314	35,755	57,054	60,508	262,655	262,655	1985.00%	202,147.0	334.08%	
ACT	0	0	0	0	0	0	0	3889	6,117	15,447	5,155	N/A	6,259	7,977	7,977	7,977	12,005	9,129	12,398	14,857	14,857	382.03%	2,459.0	19.83%	
NZ	0	73612	132,256	92906	0	0	5005	244,679	373,171	N/A	N/A	N/A	N/A	151,124	149,171	138,936	4,401,561	4,842,804	5,305,189	645,682	645,682	877.14%	-4,659,507.0	-87.83%	
<b>TOTAL</b>	<b>1000750</b>	<b>2903576</b>	<b>4310668</b>	<b>6350256</b>	<b>7678947</b>	<b>6292909</b>	<b>7605451</b>	<b>6,554,123</b>	<b>9,686,239</b>	<b>2,762,884</b>	<b>9,431,269</b>	<b>6,575,942</b>	<b>7,720,368</b>	<b>10,192,917</b>	<b>9,351,019</b>	<b>9,431,635</b>	<b>11,878,421</b>	<b>13,706,960</b>	<b>15,865,253</b>	<b>11,527,346</b>	<b>10,526,596</b>	<b>1051.87%</b>	<b>-4,337,907.0</b>	<b>-27.34%</b>	

Variation  
1996/97 -  
2020/21  
Percentage  
variation  
1996/97 -  
2020/21  
Variation  
2019/20 -  
2020/21  
Percentage  
variation  
2019/20 -  
2020/21

**Repository Building**

*Total Storage Area*

	1996-97	1997-98	1998-99	1999-00	2000-01	2001-02	2002-03	2003-04	2004-05	2005-06	2006-07	2007-08	2008-09	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20	2019-20	Variation 1996/97 - 2020/21	Percentage variation 1996/97 - 2020/21	Variation 2019/20 - 2020/21	Percentage variation 2019/20 - 2020/21		
National	74999	74999	71288	69031	54816	75073	72068	46258	40706	40396	41525	41525	41,525	41 525	41,229	41,266	41,266	41,266	41,266	40,954	40,275	38,018	41,144	41,144	-33,855	-45.14%	0	0.00%			
VIC	0	0	10000	10000	10000	10000	9444	9444	11876	11876	11876	11876	12,000	12,000	12,000	12,000	12,000	12,000	12,000	12,000	12,000	12,200	12,200	12,200	12,200	12,200	122.00%	0	0.00%		
NSW	18586	19586	27000	27000	10000	19370	17550	17550	17550	17550	17550	17550	17,550	17,550	17,550	11,696	11,696	11,696	11,696	62,531	62,531	62,531	62,531	36,133	36,133	17,547	94.41%	0	0.00%		
QLD	5698	5698	6260	6260	6260	6260	6260	6260	6260	6260	6260	6260	12,650	12,650	12,650	12,650	12,650	12,650	12,650	12,650	12,650	12,650	12,650	12,650	12,650	12,650	6,952	122.01%	0	0.00%	
SA	3720	3720	4210	5048	0	6778	6778	6778	6778	5053	5053	5053	5,053	5,053	5,053	7,749	7,749	7,749	7,749	7,749	7,749	7,749	7,749	7,749	7,749	7,749	4,029	108.31%	0	0.00%	
WA	2585	2585	2585	2585	2585	1785	1785	1785	1785	1785	1785	1785	1,785	1,785	1,785	1,785	1,785	1,785	1,785	1,785	1,785	1,785	1,785	1,785	1,785	2,002	-583	-22.55%	217	12.16%	
TAS	2000	2000	2000	2000	2000	2000	2000	2000	2000	2000	2000	2000	2,000	2,000	2,000	5,670	5,670	5,670	5,670	5,670	5,670	5,670	5,670	5,670	5,670	5,670	3,670	183.50%	0	0.00%	
NT	1000	1000	1000	1000	1000	1121	1121	1121	1142	1142	1185	1185	1,185	1,185	1,185	1,185	0	1,830	1,830	1,362	1,439	1,439	1,439	1,439	1,439	1,439	439	43.90%	0	0.00%	
ACT								0	0	0	0	0	3,000	3,000	3,000	2,000	3,000	3,000	3,000	3,000	3,000	3,000	3,000	3,000	3,000	3,000	3,000	3,000	100.00%	0	0.00%
NZ	0	5000	5000	6681	10456	0	10456	10456	10456	10456	10340	10340	16,135	16,135	16,192	0	16,192	16,192	16,192	16,192	16,192	16,192	16,192	16,192	16,192	16,192	16,192	16,192	323.84%	0	0.00%
<b>TOTAL</b>	<b>108588</b>	<b>114588</b>	<b>129343</b>	<b>129605</b>	<b>97117</b>	<b>122387</b>	<b>127462</b>	<b>101652</b>	<b>98553</b>	<b>96136</b>	<b>97574</b>	<b>97574</b>	<b>111,098</b>	<b>112,883</b>	<b>24,162</b>	<b>96,001</b>	<b>112,008</b>	<b>113,838</b>	<b>113,838</b>	<b>164,205</b>	<b>163,970</b>	<b>163,291</b>	<b>161,234</b>	<b>137,962</b>	<b>138,179</b>	<b>29,591</b>	<b>27.25%</b>	<b>217</b>	<b>0.16%</b>		

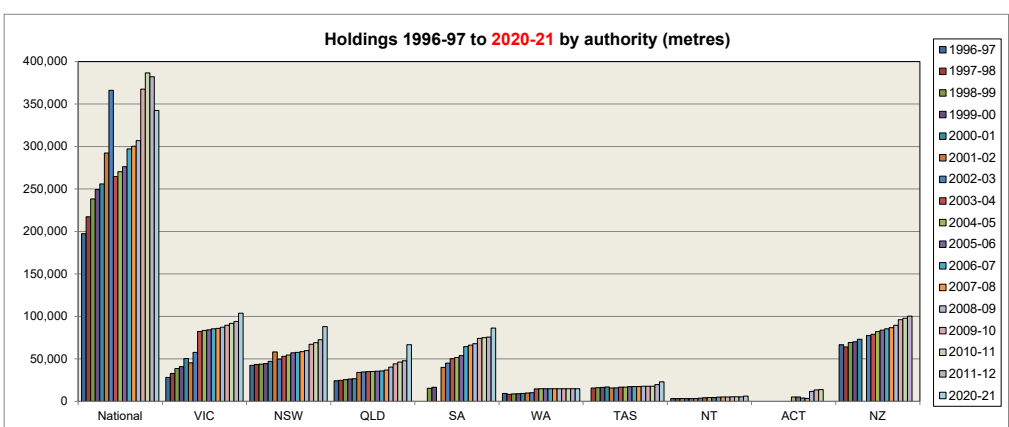
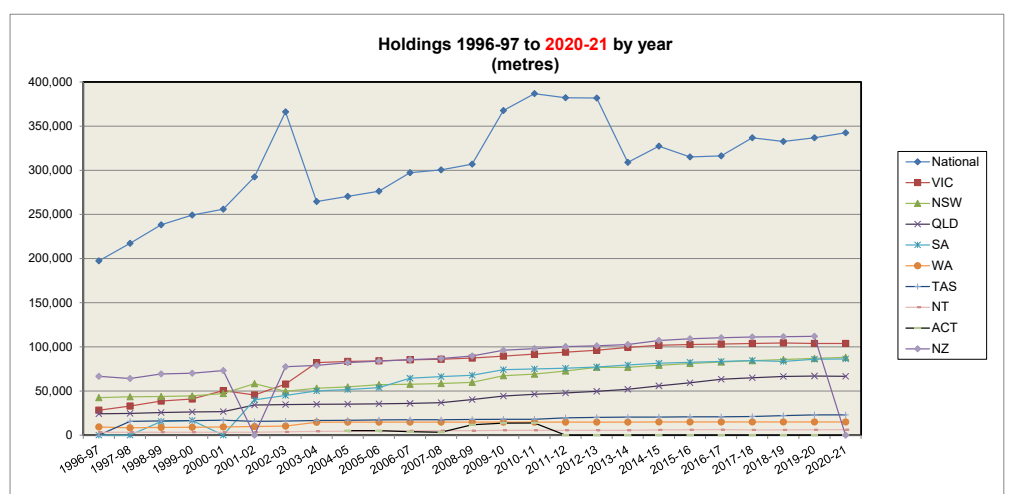
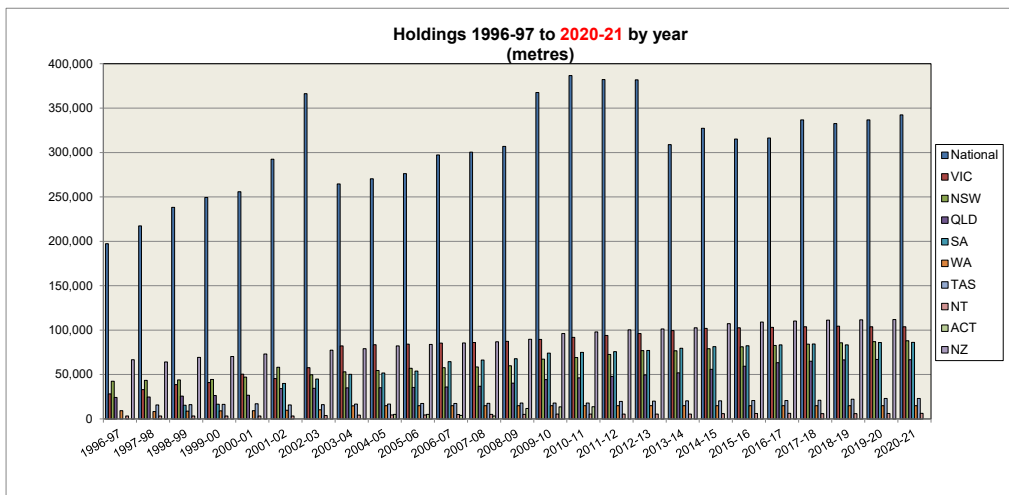
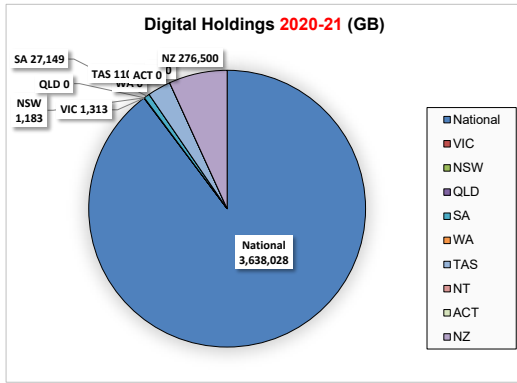
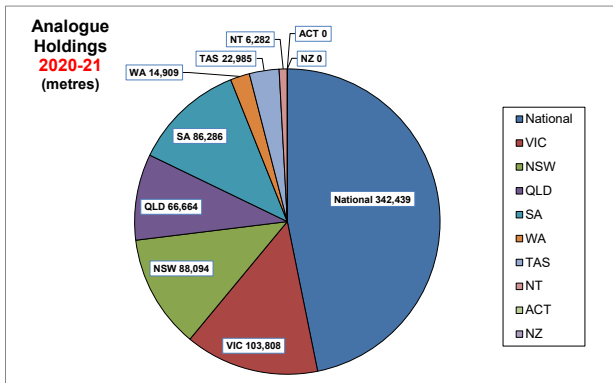
**Physical Holdings**

	1998-97	1997-98	1998-99	1999-00	2000-01	2001-02	2002-03	2003-04	2004-05	2005-06	2006-07	2007-08	2008-09	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20	2020-21	Staff	GB/Staff				
National	19786	21739	23825	24938	25964	26996	28019	29074	30099	31023	32046	33069	34092	35115	36138	37161	38184	39207	40230	41253	42276	43299	44322	45345	46368	344	994	145.37%	73.51%	5.72%	1.79%
VIC	2823	3207	3591	4009	4445	4906	5381	5871	6376	6897	7434	7987	8556	9141	9742	10359	10992	11641	12306	12987	13684	14397	15126	15871	16632	61	1,700	75.07%	207.86%	0	0.00%
NSW	4251	4360	4392	4445	4710	5032	4966	5301	5491	5706	5762	5851	6019	6229	6499	6840	7260	7870	8680	9710	11010	12510	14210	16110	18210	71	1,243	45.37%	107.20%	1,127	1.30%
QLD	2421	2487	2547	2630	2652	2698	2764	2841	2928	3026	3134	3252	3381	3521	3671	3831	4001	4181	4371	4571	4781	4991	5211	5441	5681	40	946	42.40%	175.35%	287	-0.43%
SA	N/A	N/A	1543	1679	N/A	4000	4499	5021	5160	5386	6445	6625	7084	7410	7499	7570	7719	7950	8140	8247	8340	8440	8530	8630	8728	19	4,814	70.89%	450.21%	243	0.28%
WA	5275	6235	6740	6925	6918	6881	6825	6744	6638	6505	6346	6161	5951	5716	5456	5171	4861	4526	4166	3781	3371	2936	2476	2001	1401	16	956	5.05%	60.07%	-1	0.21%
TAS	N/A	1570	1614	1646	1693	1668	1652	1676	1739	1744	1747	1747	1747	1747	1747	1747	1747	1747	1747	1747	1747	1747	1747	1747	1747	37	614	7.20%	46.40%	26	0.11%
NT	3228	3244	3244	3258	3258	3258	3258	3258	3258	3258	3258	3258	3258	3258	3258	3258	3258	3258	3258	3258	3258	3258	3258	3258	3258	37	174	3.05%	94.81%	215	3.54%
ACT	8662	8411	8303	7972	7313	N/A	7750	7968	8224	8384	8541	8681	8810	8919	9010	9082	9145	9200	9256	9313	9371	9430	9490	9550	9610	2	0	-5.10%	-100.00%	0	0.00%
NZ	8662	8411	8303	7972	7313	N/A	7750	7968	8224	8384	8541	8681	8810	8919	9010	9082	9145	9200	9256	9313	9371	9430	9490	9550	9610	2	0	-5.10%	-100.00%	0	0.00%
<b>TOTAL</b>	<b>37145</b>	<b>40771</b>	<b>43920</b>	<b>47883</b>	<b>49880</b>	<b>50872</b>	<b>50973</b>	<b>51883</b>	<b>52510</b>	<b>52723</b>	<b>52910</b>	<b>53120</b>	<b>53320</b>	<b>53520</b>	<b>53720</b>	<b>53920</b>	<b>54120</b>	<b>54320</b>	<b>54520</b>	<b>54720</b>	<b>54920</b>	<b>55120</b>	<b>55320</b>	<b>55520</b>	<b>55720</b>	<b>620</b>	<b>950</b>	<b>300.02%</b>	<b>88.92%</b>	<b>-104.00%</b>	<b>-12.20%</b>

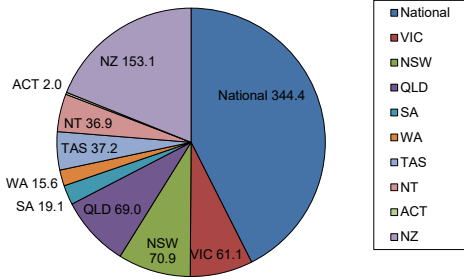
**Digital Holdings**

	1998-97	1997-98	1998-99	1999-00	2000-01	2001-02	2002-03	2003-04	2004-05	2005-06	2006-07	2007-08	2008-09	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20	2020-21	Staff	GB/Staff						
National																										344	10,561						
VIC																										0	25						
NSW																										17	11						
QLD																										0	0						
SA																										19	1,421	N/A	N/A	N/A	N/A		
WA																										0	0						
TAS																										0	0						
NT																										0	0						
ACT																										0	0						
NZ																										0	0						
<b>TOTAL</b>																										<b>2,988,767</b>	<b>6,094,170</b>	<b>206</b>	<b>6,010</b>				

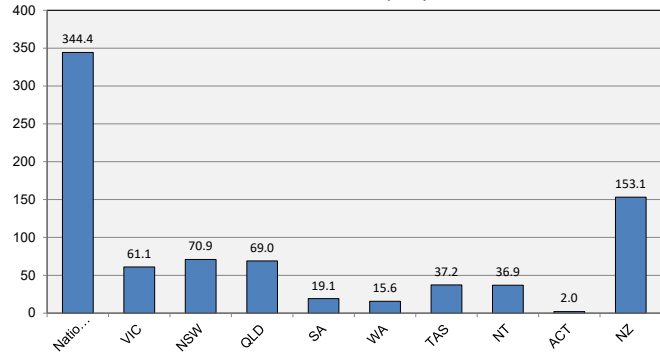
Capture of digital holdings commenced in 2019/20



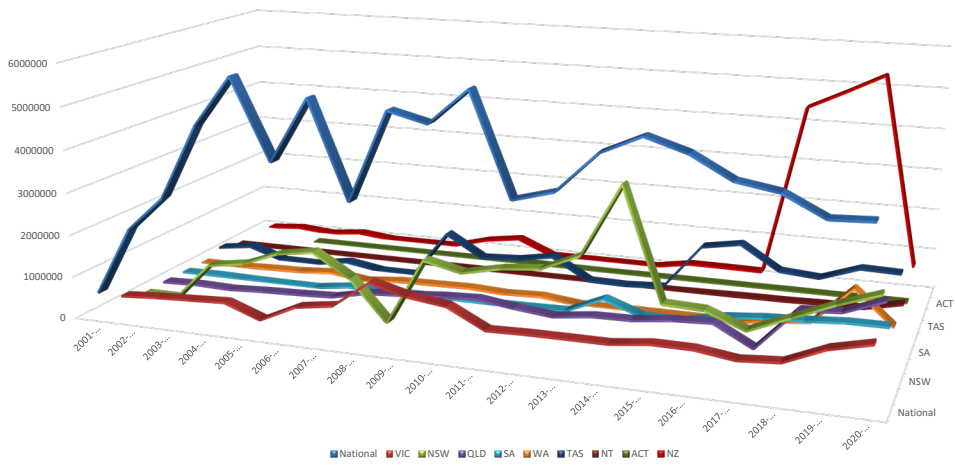
**Staff 2020-21 (FTE)**



**Staff 2020-21 (FTE)**



**Web visits 2001-02 to 2020-21**



**Visits to Search Rooms 1996-97 to 2020-21**

