

CAARA

Council of Australasian Archives
and Records Authorities

Archival Statistics 2007-2008

Background

The Council of Australasian Archives and Records Authorities (CAARA) collects statistics about its member institutions. CAARA members complete surveys on an annual basis.

The current survey for the year ending 30 June 2008 was undertaken by the Northern Territory Archives Service and covers the 10 CAARA members.

Survey Process

Surveys were sent out to all CAARA members in electronic form on 23 April 2009 with a return date of 29 May 2009. All CAARA members responded.

The survey was identical to the previous 2007 survey. Questions were consistent with previous years to allow for comparisons.

Results

Tables summarising the statistical responses from CAARA members are on pages 3-7.

The gaps that occur in some sections of the tables are a result of members not having the information available to answer the question accurately. Some of these gaps are explained in the notes on pages 8-9.

To benchmark the results, time series data analyses were completed for 1996-2008 and these are shown on pages 10-17.

Observations on Selected Results

- **Holdings**

From 2007 to 2008, there was a 3.38% increase in holdings. This compares to an increase of 1.25% the previous year. All members recorded a steady increase in holdings during the period with the Territory Records Office (ACT) recording an exceptionally large increase of 248%.

Since 1996, the total quantity of holdings for CAARA members has increased by 88%. During this period, State Records (SA) and Public Record Office (Vic) have recorded the largest increase of holdings amongst members and the Territory Records Office (ACT) has recorded the larger increase in more recent years.

- **Reference services**

From 2007 to 2008, most CAARA members recorded small increases in visits to their reading rooms. This is in contrast to the previous year where most CAARA members recorded small decreases. The exception to this trend was State Records (NSW) which recorded a considerable decrease from 2007 to 2008. This has skewed the result to record an overall decrease of 3.8% in visits to reading rooms.

The number of original items made available in reading rooms has decreased by 27% since 1996. From 2007 to 2008 there was a decrease of 11%.

Enquiries received in all forms have increased by 89% since 1996. The trend for the increased number of enquiries peaked in 2003 but has since shown a decline. From 2007 to 2008, there was a continued decrease of 3.5% in enquiries received.

- **Online access**

Website statistics have only been included in the CAARA survey since 2001. Since 2001, there has been a substantial increase of 465% in the number of "unique visits" to member websites. However, from 2007 to 2008 there was a 25% decrease in unique visits to CAARA websites.

- **Staff**

The number of staff has increased by 15% since 1996. The trend for the number of staff to increase continued from 2007 to 2008 with an increase of 4.47% recorded.

CAARA Archival Statistics 2007-2008

Additional notes for some of the items are on pages 8-9

	CAARA MEMBER	National Archives of Australia	State Records NSW	Public Record Office Victoria	Northern Territory Archives Service	Archives Office of Tasmania	State Records Office of Western Australia	State Records of South Australia	Queensland State Archives	Territory Records Office (ACT)	Archives New Zealand
Holdings											
1a	At the start of year - Archives (metres)	300,350	58,516	86,004	5,116	17,487	14,858	66,255	36,835	3,369	86,819
1b	At the start of year - Total (items)	30,035,000	9,245,528	13,588,632	808,328	2,615,855	2,347,667	10,468,290	964,985	168,450	2,919,744
2a	Accessions during year - Archives (metres)	3,351	1,326	820	63	93	85	1,577	625	8,824	2,838
2b	Accessions during year - Total (items)	335,100	209,508	129,560	9,954	12,199	13,499	249,166	34,605	441,200	514,376
3a	Disposal during the reporting period (metres)	113	0	0	0	0	0	0	0	460	30
3b	Disposal during the reporting period- Total (items)	11,300	0	0	0	0	0	0	0	23,000	1451
4a	At end of year - Archives (metres)	306,865	59,842	87,365	5179	17,580	14,944	67,832	37,460	11,733	89,627
4b	At end of year - Archives (items)	30,686,500	9,455,036	13,803,670	818,282	2,628,054	2,361,166	10,717,456	999,560	586,650	3,432,669
5	Method of calculation for item count	Shelf metres x 100	Shelf metres x 158	Shelf metres x 158	Shelf metres x 158	Shelf metres x 158	Shelf metres x 158	Shelf metres x 158	Count from Archives Management System	Shelf metres x 50	Non-textual items counted only
Arrangement and Description											

	CAARA MEMBER	National Archives of Australia	State Records NSW	Public Record Office Victoria	Northern Territory Archives Service	Archives Office of Tasmania	State Records Office of Western Australia	State Records of South Australia	Queensland State Archives	Territory Records Office (ACT)	Archives New Zealand
Number of accessions or consignments processed and / or documented											
6a	At the start of the reporting period	87,369	2,169	21,201	4,022	16,985	7,197	37,826	21,832	N/A	4,408
6b	At the end of the reporting period	88,823	3,419	21,437	4,452	17,203	7,241	38,616	21,890	N/A	4,527
Number of items listed											
7a	At the start of the reporting period	9,244,072	205,460	5,281,754	13,479	615,023	2,300,714	581,761	1,037,374	N/A	4,123,075
7b	At the end of the reporting period	9,667,060	239,876	5,466,992	37,015	659,931	2,313,943	670,182	1,125,168	N/A	4,637,451
Number of series registered / described											
8a	At the start of the reporting period	65,981	12,379	15,896	3,128	16,822	3,655	20,945	17,214	N/A	16,326
8b	At the end of the reporting period	66,488	14,875	16,026	3,448	17,007	3,990	21,384	16,548	N/A	17,765
Number of context entities registered / described											
9a	At the start of the reporting period	8,975	3,787	4,648	902	4,129	1,424	2,672	5,188	N/A	5,203
9b	At the end of the reporting period	9,011	3,867	4,699	979	4198	1532	2,772	5,087	N/A	5,665
Proportion of archival records included in finding aids accessible to researches (%)											
10a	At the start of the reporting period	98%	99%	80%	95%	95%	98%	N/A	85%	N/A	68%
10b	At the end of the reporting period	98%	99%	80%	95%	96%	98%	N/A	87%	N/A	80%

	CAARA MEMBER	National Archives of Australia	State Records NSW	Public Record Office Victoria	Northern Territory Archives Service	Archives Office of Tasmania	State Records Office of Western Australia	State Records of South Australia	Queensland State Archives	Territory Records Office (ACT)	Archives New Zealand
Reference services / Use of Holdings											
11a	Visits to search room during year	21,320	53,528	17,320	923	8,394	4,103	3,499	7,122	N/A	16,535
11b	Items made available in search room	48,275	25,554	50,462	24,274	26,894	7,988	7,023	24,328	N/A	54,816
12a	Number of enquiries (except records creators/owners)	87,037	11,905	27,774	642	2,834	6,852	1,245	20,410	N/A	10,747
12b	Number of archival records loaned to creators / owners other than in reading room or search room	40,534	2,017	8,957	2,123	2,185	1,426	7,549	2,213	N/A	5,013
Web Access											
13a	Number of 'hits' during reporting period	N/A	33,846,760	N/A	N/A	17,521,300	914,789	4,946,919	6,387,226	N/A	3,131,152
13b	Number of unique visits during reporting period	1,551,383	1,553,894	1,035,827	N/A	780,857	121,538	100,351	456,458	N/A	56,851
Information availability on web site											
14a	Creators / owners (Yes/No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	N/A	Yes
14b	Series (Yes/No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	N/A	Yes
15a	Items (includes indexes) (Yes/No)	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes	N/A	Yes
15b	Digital copies (Yes/No)	Yes	Yes	Yes	No	Yes	Yes	No	Yes	N/A	No

	CAARA MEMBER	National Archives of Australia	State Records NSW	Public Record Office Victoria	Northern Territory Archives Service	Archives Office of Tasmania	State Records Office of Western Australia	State Records of South Australia	Queensland State Archives	Territory Records Office (ACT)	Archives New Zealand
Use of Holdings Percentage											
16a	Business Users	1%	5%	10%	4%	N/A	N/A	3%	10%	N/A	6%
16b	Research Users	99%	95%	90%	96%	N/A	N/A	97%	90%	N/A	94%
Repository buildings											
17a	Total storage area - start of year (m2)	41,525	17,550	11,876	1,185	2,000	1,785	5,053	6,280	N/A	16,088
17b	Total storage area - end of year (m2)	41,525	17,550	11,876	1,185	2,000	1,785	5,053	12,650	N/A	16,088
18a	Shelving capacity - start of year (metres)	443,783	143,600	112,010	7,054	18,651	14,600	75,000	48,158	N/A	142,895
18b	Shelving capacity - end of year (metres)	440,538	143,600	112,010	7,054	18,651	14,600	75,000	93,000	N/A	142,895
Staff											
19a	FTE positions filled - start of year	389.5	61.89	60.0	19.0	25.0	21.0	23.5	47.0	6.0	109.0
19b	FTE positions filled - end of year	419.6	64.82	67.5	12.0	25.0	22.0	23.5	48.0	7.0	122.0
Budget and Expenditure											
20a	Total expenditure during year (\$A)	\$67,444,000	\$8,591,836	\$9,024,748	\$1,357,000	\$1,739,671	\$1,862,594	\$4,910,000	\$10,684,000	\$898,000	\$21,328,000
20b	Does expenditure include	Yes	Yes	Yes	No	Yes	No	Yes	Yes	No	Yes

	CAARA MEMBER	National Archives of Australia	State Records NSW	Public Record Office Victoria	Northern Territory Archives Service	Archives Office of Tasmania	State Records Office of Western Australia	State Records of South Australia	Queensland State Archives	Territory Records Office (ACT)	Archives New Zealand
	accommodation (Yes/No)										
Income											
21a	Recurrent / Operating (Yes/No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
21b	Proportion of funding (%)	73%	86%	79%	100%	99%	90%	96%	96%	100%	98%
22a	Capital / Building and equipment (Yes/No)	Yes	Yes	Yes	No	N/A	Yes	Yes	Yes	N/A	No
22b	Proportion of funding (%)	17%	4%	15%	N/A	N/A	5%	1%	3%	N/A	0%
23a	Earnings (Yes/No)	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes	N/A	Yes
23b	Proportion of funding (%)	10%	4%	6%	N/A	1%	5%	3%	1%	N/A	2%
24a	Sponsorships (Yes/No)	Yes	No	No	No	N/A	No	No	Yes	N/A	No
24b	Proportion of funding (%)	<1%	0%	0%	N/A	N/A	0%	N/A	0%	N/A	0%
25a	Grants (Yes/No)	No	Yes	No	No	N/A	No	No	Yes	N/A	No
25b	Proportion in funding (%)	0%	6%	0%	N/A	N/A	0%	N/A	0%	N/A	0%

Notes

State Records NSW

Q1, 4: This includes state archives stored outside State Records custody.

Q6: These are registered consignments (draft and approved).

Q6-9: These figures record registrations in the current electronic system only. Accessions processed under the previous system will be brought forward into the current system as time permits.

Q11a: Includes 5,602 readers using original items.

Public Record Office Victoria

Q1b: There were also 144,000 VERS encapsulated objects in addition to the total number of physical items recorded.

Q4b: There were also 191,273 VERS encapsulated objects in addition to the total number of physical items recorded.

Q12a: Statistics were not kept for enquiries received in person. This figure is derived from % of users in reading room plus telephone, correspondence and email enquiries. Figure is higher than in previous years due to change in recording methods.

Q13a: Website statistics are collected using a methodology standardised across the Victorian Government. This common approach does not use 'hits' as a measure so summary statistics have not been kept.

Q13b: This figure represents total number of visits, not unique visits.

Archives Office of Tasmania

Q5: Baseline at 30 June 2001 was 158 items per linear metre. From 2001 actual items were counted as they were added into the system.

Q9a: Includes 1,726 government entities and 2,373 non-government entities.

Q9b: Includes 1,778 government entities and 2,2420 non-government entities.

State Records of South Australia

Q7a-b: This quantity represents only those items listed electronically in the archives management system Archives One. The quantity listed in hard copy is not available.

Archives New Zealand

Q17: From 1 July 2007 the area of dedicated storage is measured differently so next year's figures will not correlate to these.

Northern Territory Archives Service

Q7a-b: This only includes those items recorded in the Archives management system *Archives One*.

CAARA Archival Statistics 2007-2008

Time Series Data for selected indicators

														Variation 1996/2008	Percentage variation 1996/2008	Variation 2007/2008	Percentage variation 2007/2008
Holdings (metres)*																	
	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008				
National	197363	217278	238254	249308	255895	292399	366193	264576	270399	276233	297249	300350	306,865	109,502	55.48%	6,515	2.17%
VIC	28233	32927	38567	40909	50448	45396	57739	82227	83547	84192	85355	86004	87,365	59,132	209.44%	1,361	1.58%
NSW	42516	43500	43892	44455	47105	58262	49655	53081	54591	57096	57667	58516	59,842	17,326	40.75%	1,326	2.27%
QLD	24211	24687	25647	26361	26639	34068	34556	34924	35083	35424	35909	36835	37,460	13,249	54.72%	625	1.70%
SA	N/A	N/A	15430	16575	N/A	40000	44969	50221	51650	53866	64415	66255	67,832			1,577	2.38%
WA	9279	8335	8740	9033	9313	9831	10235	14674	14855	14855	14857	14859	14,944	5,665	61.05%	85	0.57%
TAS	N/A	15700	16143	16460	16990	15698	16002	16706	16784	17359	17449	17487	17,580			93	0.53%
NT	3228	3244	3244	3326	3326	3326	3874	4306	4443	4529	4974	5116	5179	1,951	60.44%	63	1.23%
ACT									5100	5100	3897	3369	11,733	11,733		8,364	248.26%
NZ	66624	64110	69369	70232	73173	N/A	77500	79068	82214	83864	85481	86819	89,627	23,003	34.53%	2,808	3.23%
TOTAL	371454	409781	459286	476659	482889	498980	660723	599783	618666	632518	667253	675610	698,427	326,973	88.03%	22,817	3.38%

* As per responses to question 4a

														Variation 1996/2008	Percentage variation 1996/2008	Variation 2007/2008	Percentage variation 2007/2008
Repository Building																	
<i>Total Storage Area (m²)*</i>																	
	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008				
National	74999	74999	71288	69031	54816	75073	72068	46258	40706	40396	41525	41525	41,525	-33,474	-44.63%	0	0.00%
VIC	N/A	N/A	10000	10000	10000	10000	9444	9444	11876	11876	11876	11876	11,876			0	0.00%
NSW	18586	19586	27000	27000	10000	19370	17550	17550	17550	17550	17550	17550	17,550	-1,036	-5.57%	0	0.00%
QLD	5698	5698	6260	6260	6260	6260	6260	6260	6260	6260	6260	6260	12,650	6,952	122.01%	6,390	102.08%
SA	3720	3720	4210	5048	N/A	6778	6778	6778	6778	5053	5053	5053	5,053	1,333	35.83%	0	0.00%
WA	2585	2585	2585	2585	2585	1785	1785	1785	1785	1785	1785	1785	1,785	-800	-30.95%	0	0.00%
TAS	2000	2000	2000	2000	2000	2000	2000	2000	2000	2000	2000	2000	2,000	0	0.00%	0	0.00%
NT	1000	1000	1000	1000	1000	1121	1121	1121	1142	1142	1185	1185	1,185	185	18.50%	0	0.00%
ACT								0	0	0	0	0	0	0	0.00%	0	0.00%
NZ	N/A	5000	5000	6681	10456	N/A	10456	10456	10456	10456	10340	10340	16,088			5,748	55.59%
TOTAL	108588	114588	129343	129605	97117	122387	127462	101652	98553	96136	97574	97574	109,712	1,124	1.04%	12,138	12.44%

* As per responses to question 17b

														Variation 1996/2008	Percentage variation 1996/2008	Variation 2007/2008	Percentage variation 2007/2008
Reference Services																	
<i>Visits To Search Room*</i>																	
	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008				
National	14120	16022	16149	25313	24574	24815	24392	24090	25332	22660	22040	20967	21,320	7,200	50.99%	353	1.68%
VIC	29799	27614	25951	23633	22315	22633	23194	21815	19461	19175	18648	17083	17,320	-12,479	-41.88%	237	1.39%
NSW	16595	15121	14488	14078	12401	4117	3966	5333	5544	5959	57615	61405	53,528	36,933	222.55%	-7,877	-12.83%
QLD	9158	9815	9470	9892	9697	9433	8768	8842	8842	8255	6845	6856	7,122	-2,036	-22.23%	266	3.88%
SA	3802	3551	3499	3687	N/A	4291	3811	3441	2060	1996	2513	2796	3,499	-303	-7.97%	703	25.14%
WA	8662	8997	9566	8260	8676	5536	5917	5384	4265	3657	3429	3562	4,103	-4,559	-52.63%	541	15.19%
TAS	10450	10340	10670	10560	10998	10900	10629	10300	9950	9240	7715	7792	8,394	-2,056	-19.67%	602	7.73%
NT	608	500	539	582	610	676	843	748	804	760	1010	907	923	315	51.81%	16	1.76%
ACT								0	0	0	0	0	0	0	0.00%	0	0.00%
NZ	18137	17331	17118	18527	19463	N/A	15256	16724	16630	15178	15801	16619	16,535	-1,602	-8.83%	-84	-0.51%
TOTAL	111331	109291	107450	114532	108734	82401	96776	96677	92888	86880	135616	137987	132,744	21,413	19.23%	-5,243	-3.80%

* As per responses to question 11a

														Variation 1996/2008	Percentage variation 1996/2008	Variation 2007/2008	Percentage variation 2007/2008
Reference Services																	
Items Made Available*																	
	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008				
National	62167	61706	68443	71783	68228	57827	62684	49449	55003	57892	51851	50724	48,275	-13,892	-22.35%	-2,449	-4.83%
VIC	49615	50210	49569	48962	53662	60571	57598	57604	53370	46796	49906	49633	50,462	847	1.71%	829	1.67%
NSW	107985	104516	99248	89156	22115	24335	21516	30834	25725	28232	28090	25640	25,554	-82,431	-76.34%	-86	-0.34%
QLD	27326	27634	27730	21762	32612	31179	30700	26940	35483	28285	33349	31504	24,328	-2,998	-10.97%	-7,176	-22.78%
SA	17674	18561	16677	19271	N/A	15468	10690	16313	5000	6414	6845	8062	7,023	-10,651	-60.26%	-1,039	-12.89%
WA	19961	17495	18021	20154	19248	9788	8901	8972	7835	6874	7380	6962	7,988	-11,973	-59.98%	1,026	14.74%
TAS	28745	27500	26350	27000	27000	29500	28820	29500	30400	27100	18869	27519	26,894	-1,851	-6.44%	-625	-2.27%
NT	5129	3818	8871	8776	3600	10321	29376	16222	50856	31820	43653	48957	24,274	19,145	373.27%	-24,683	-50.42%
ACT								0	0	0	0	0	0	0	0.00%	0	0.00%
NZ	54947	54883	53678	51442	53454	N/A	48893	51096	51772	51016	50149	55771	54,816	-131	-0.24%	-955	-1.71%
TOTAL	373549	366323	368587	358306	279919	238989	299178	286930	315444	284429	290092	304772	269,614	-103,935	-27.82%	-35,158	-11.54%

* As per responses to question 11b

														Variation 1996/2008	Percentage variation 1996/2008	Variation 2007/2008	Percentage variation 2007/2008
Reference Services																	
<i>Enquiries Recorded*</i>																	
	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008				
National	41621	46400	49852	70293	73846	72991	115877	147790	134866	142897	116953	103362	87,037	45,416	109.12%	-16,325	-15.79%
VIC	N/A	58577	59287	50536	47578	47042	54431	55319	53621	47016	18148	17732	27,774			10,042	56.63%
NSW	7984	9099	7739	10429	10752	10803	11688	13000	9788	9400	9554	10928	11,905	3,921	49.11%	977	8.94%
QLD	10251	21292	4400	16101	20502	3953	2891	21447	21447	22782	19324	20893	20,410	10,159	99.10%	-483	-2.31%
SA	14209	15123	15768	5306	N/A	6690	7077	N/A	4800	1645	1542	1478	1,245	-12,964	-91.24%	-233	-15.76%
WA	8665	9948	10743	11391	12104	12720	10734	9635	7435	7197	8863	6540	6,852	-1,813	-20.92%	312	4.77%
TAS	1900	1870	2556	3068	3630	4500	2664	2721	2790	2640	2822	2894	2,834	934	49.16%	-60	-2.07%
NT	98	103	87	689	453	119	333	426	441	452	665	633	642	544	555.10%	9	1.42%
ACT								0	0	0	0	0	0	0	0.00%	0	0.00%
NZ	4647	4675	5420	7542	16824	N/A	30953	30701	32117	30551	9547	11249	10,747	6,100	131.27%	-502	-4.46%
TOTAL	89375	167087	155852	175355	185689	158818	236648	281039	267305	264580	187418	175709	169,446	80,071	89.59%	-6,263	-3.56%

* As per responses to question 12a

														Variation 1996/2008	Percentage variation 1996/2008	Variation 2007/2008	Percentage variation 2007/2008
Staff*																	
	1996	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008				
National	371.0	344.0	336.0	315.0	335.0	325.0	368.0	419.0	421.5	447.0	402.0	397.0	419.6	48.6	13.10%	22.6	5.69%
VIC	42.0	43.0	43.0	43.0	69.0	57.0	55.1	51.0	52.7	53.0	58.7	60.0	67.5	25.5	60.71%	7.5	12.50%
NSW	88.0	95.0	99.0	105.0	105.0	105.0	60+	54.0	54.7	55.8	60.4	61.9	64.8	-23.2	-26.34%	2.9	4.72%
QLD	58.0	61.0	53.0	40.0	52.0	34.0	34.0	42.0	41.0	51.0	46.0	47.0	48.0	-10.0	-17.24%	1.0	2.13%
SA	24.0	21.0	23.0	28.0	N/A	33.0	35.8	41.9	36.7	42.6	41.3	40.8	23.5	-0.5	-2.08%	-17.3	-42.40%
WA	15.0	16.0	16.0	16.0	16.0	16.0	16.5	18.9	20.0	20.0	10.0	10.0	22.0	7.0	46.67%	12.0	120.00%
TAS	25.0	25.0	25.0	25.0	25.0	25.0	25.0	25.0	25.0	25.0	25.0	25.0	25.0	0.0	0.00%	0.0	0.00%
NT	9.0	9.0	9.0	9.0	13.0	13.0	13.0	14.0	17.0	20.0	19.0	20.0	12.0	3.0	33.33%	-8.0	-40.00%
ACT								2.0	5.0	6.0	6.0	6.0	7.0	7.0	0.00%	1.0	16.67%
NZ	73.5	71.8	69.7	68.5	70.0	N/A	96.0	107.0	112.0	117.0	100.0	109.0	122.0	48.5	65.99%	13.0	11.93%
TOTAL	705.5	685.8	673.7	649.5	685	608	643.4	774.8	785.6	837.4	768.4	776.7	811.42	105.9	15.01%	34.7	4.47%

* As per responses to question 19b

									Variation 2001/2008	Percentage variation 2001/2008	Variation 2007/2008	Percentage variation 2007/2008
Web Access												
<i>Hits*</i>												
	2001	2002	2003	2004	2005	2006	2007	2008				
National	2897900	38600000	59382836	92678966	105751748	N/A	N/A	N/A				
VIC	627600	10322161	15015873	7168286	7494500	N/A	N/A	N/A				
NSW	473704	596334	N/A	14300105	18131817	23516200	21827453	33,846,760	33,373,056	7045.13%	12,019,307.0	55.07%
QLD	9852	65484	920569	2006828	4284437	4781244	5453576	6,387,226	6,377,374	64731.77%	933,650.0	17.12%
SA	165946	75126	73328	N/A	N/A	5355292	3840538	4,946,919	4,780,973	2881.04%	1,106,381.0	28.81%
WA	N/A	N/A	361008	463679	545112	N/A	2437681	914,789			-1,522,892.0	-62.47%
TAS	850000	2220000	2668844	2157280	3110359	4946372	13179754	17,521,300	16,671,300	1961.33%	4,341,546.0	32.94%
NT	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A				
ACT			N/A	N/A	N/A	N/A	N/A	N/A				
NZ	N/A	1122299	1047612	181840	N/A	N/A	8221	3,131,152			3,122,931.0	37987.24%
TOTAL	5025002	53001404	79470070	118956984	139317973	38599108	46747223	66,748,146	61,202,703	76619%	20,000,923.0	42.79%

* As per responses to question 13a

NB. Pre 2001 information on web statistics was not included in COFSTA questionnaire. A comparison is made with 2001 rather than 1996.

									Variation 2001/2008	Percentage variation 2001/2008	Variation 2007/2008	Percentage variation 2007/2008
Web Access												
<i>Unique visits*</i>												
	2001	2002	2003	2004	2005	2006	2007	2008				
National	581072	2190329	3011606	4725177	5895999	4060445	5541789	1,551,383	970,311	166.99%	-3,990,406.0	-72.01%
VIC	218600	282000	322061	364332	43900	460012	588760	1,035,827	817,227	373.85%	447,067.0	75.93%
NSW	N/A	N/A	903645	1039248	1376324	1513126	976382	1,553,894			577,512.0	59.15%
QLD	25956	53460	30444	75089	102106	141865	328613	456,458	430,502	1658.58%	127,845.0	38.90%
SA	11122	24575	7775	N/A	N/A	117460	80877	100,351	89,229	802.27%	19,474.0	24.08%
WA	N/A	N/A	35137	53504	119134	N/A	84025	121,538			37,513.0	44.65%
TAS	164000	279600	N/A	N/A	141484	N/A	N/A	780,857	616,857	376.13%		
NT	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A				
ACT			N/A	N/A	N/A	N/A	N/A	N/A				
NZ	N/A	73612	132 256	92906	N/A	N/A	5005	56,851			51,846.0	1035.88%
TOTAL	1000750	2903576	4310668	6350256	7678947	6292909	7605451	5,657,159	4,656,409	465.29%	-1,948,292.0	-25.62%

*As per responses to question 13b

NB. Pre 2001 information on web statistics was not included in COFSTA questionnaire. A comparison is made with 2001 rather than 1996.